



# Community Benefit Insight State Report

## Florida, 2024

**CATALYST**  
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FLORIDA HEALTH  
JUSTICE PROJECT

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# What Is Community Benefit?

In exchange for their tax-exempt status, hospitals are required to provide community benefits. A **community benefit** is defined as a program or activity that provides treatment or promotes health and healing as a response to identified community needs. Community benefits have a special focus on disadvantaged populations and must be available to the broader community. According to the Internal Revenue Service (IRS), to count as a community benefit, a program or activity must respond to a demonstrated health-related community need and seek to achieve at least one of the following objectives:

- Increase access to health services.
- Enhance public health.
- Advance knowledge through education or research.
- Relieve or reduce the burden on government to improve health.

## Community Benefit Insight Purpose

The Community Benefit Insight (CBI) website is a tool that provides data to the public on nonprofit hospitals' community benefit spending. The CBI site enables users to view critical information about how tax-exempt U.S. hospitals distribute community benefit expenditures to fulfill the hospitals' mission to meet tax-exempt regulatory requirements, understand the linkages between community benefit expenditures and community health needs, and inform conversations and partnerships between tax-exempt hospitals and other stakeholders.

A provision of the Affordable Care Act requires tax-exempt hospitals to undertake collaborative planning activities with their local communities through community health needs assessments (CHNAs). In addition to an assessment of health needs, CHNAs must result in corresponding implementation strategies that document how hospitals plan to respond to identified and prioritized needs. CBI is intended to complement these efforts by providing easy and transparent access to the community benefit financial reporting data that tax-exempt hospitals provide to the IRS each year.

## Data

CBI presents community benefit expenditures as reported by 501(c)(3) tax-exempt hospitals on their tax form, Schedule H (Form 990), for 2010 through 2021 from hospitals in all 50 states and the District of Columbia. The Form 990 data include quantitative measures of spending and free-text responses that include important context for the spending. The CBI website content is drawn from governmental and hospital sources, including the Schedule H forms and hospital data from the Centers for Medicare & Medicaid Services. RTI International has also included information from other governmental sources such as the U.S. Census Bureau, which has been integrated to enable comparisons of the communities in which hospitals are located, and information on measures such as health insurance status and prevalence of poverty in the surrounding community.<sup>1</sup>

Since 2012, tax-exempt hospitals have been required to report on how they carry out their CHNAs, including the planning process used and how the CHNA is made available to the public (before 2012, reporting this information was optional). A CHNA is now required every 3 years. Nonprofit hospitals now report on whether the facility has adopted and executed its implementation strategy, which is the community benefit plan developed to respond to the community needs identified in the CHNA process. The CHNA process must include community input, including input from people with expertise in public health. The CHNA process is intended to guide community benefit spending at the hospital level, but there is not a formal mechanism for review. The CBI dataset merges CHNAs and spending data to bring transparency to this process. CBI presents CHNA activities as reported by individual facilities to the IRS.

## Community Benefit Insight Overview

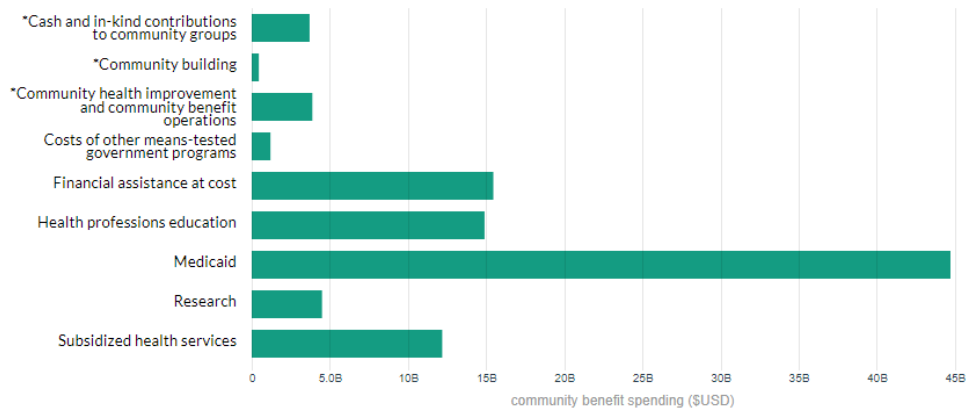
CBI offers a national analysis of community benefit spending divided into community spending categories, with the data ranging from 2010 to 2021. IRS data are typically made available to the public about 18 months after submission, meaning CBI data may be delayed by about 2 years when they are updated. Data for the most recent available year may be incomplete and will be incrementally added as they become available. In 2021, the last year with complete data, CBI saw \$101 billion across 2,999 facilities. **Figure 1** shows how this spending was split among nine spending categories.

**Figure 1. Total Community Benefit Spending by Spending Category**

Percentage of hospital facilities that are part of a tax report with data in this category



Total Community Benefit Spending by Spending Category, National, 2021



\* = CBI denoted preventative categories

Explore data for other years at [https://www.communitybenefitinsight.org/?page=state\\_analysis.home](https://www.communitybenefitinsight.org/?page=state_analysis.home).

## Spending Categories

Community benefit spending is reported in nine defined community spending categories:

### Cash and In-Kind Contributions to Community Groups

These contributions are made by tax-exempt hospitals to health care organizations and other community groups restricted to one or more of the community benefit activities. In-kind contributions refer to donations of items or services. In-kind contributions for community benefit include the cost of staff hours donated by the organization to the community while on the organization’s payroll; the indirect cost of space donated to tax-exempt community groups; and the financial value of donated food, equipment, and supplies.

### Community Building

Community-building activities help build the community’s capacity to address health needs and often address the “upstream” factors and social determinants that affect health such as education, air quality, and access to nutritious food. It should be noted that the financial reporting of community-building activities may be embedded within Community health improvement and community benefit operations.

## Community Health Improvement and Community Benefit Operations

Community health improvement services are activities or programs subsidized by tax-exempt hospitals, carried out or supported for the express purpose of improving health. Such services do not generate inpatient or outpatient revenue, although there may be a nominal patient fee or a sliding-scale fee for these services.

## Other Means-Tested Programs

Other means-tested programs are government-sponsored health programs where eligibility for benefits or coverage is determined by income or assets.

## Financial Assistance at Cost

Financial assistance (also known as charity care) includes free or discounted health services provided to people who meet an organization's criteria for financial assistance and are unable to pay for all or a portion of the services. Financial assistance does not include bad debt, self-pay or prompt pay discounts, or contractual adjustments with any third-party payors.

## Health Professionals Education

This category includes educational programs that result in a degree, a certificate, or training necessary to be licensed to practice as a health professional, as required by state law, or continuing education necessary to retain state license or certification by a board in the individual's health profession specialty. It does not include education or training programs available exclusively to the organization's employees and medical staff or scholarships provided to those individuals. However, it does include education programs if the primary purpose of such programs is to educate health professionals in the broader community.

## Medicaid Shortfall

Medicaid is the U.S. health program for individuals and families with low incomes and resources. Primary oversight of Medicaid is handled at the federal level, but each state establishes its own eligibility standards; determines the type, amount, duration, and scope of services; and sets the rate of payment for services. For community benefit purposes, the

hospitals report the amount incurred by tax-exempt hospitals on the difference between the cost of care and what Medicaid pays.

## Research

This category includes any study or investigation designed to increase general knowledge and that is made available to the public. For example, Research can include behavioral or sociological studies related to health, delivery of care, or prevention, or studies related to changes in the health care delivery system. The organization can include the cost of internally funded research and the cost of research it conducts funded by a tax-exempt or government entity. The organization cannot report research that is funded by a for-profit entity. Starting in tax year 2013, tax-exempt hospitals can no longer report restricted grants as a community benefit expense.

## Subsidized Health Services

Subsidized health services are clinical services provided despite a financial loss to the tax-exempt hospital. A service meets an identified community need if it is reasonable to conclude that if the organization no longer offered the service

- the service would be unavailable to the community,
- the community's capacity to provide the service would be below the community's need, or
- the service would become the responsibility of the government or another tax-exempt organization.

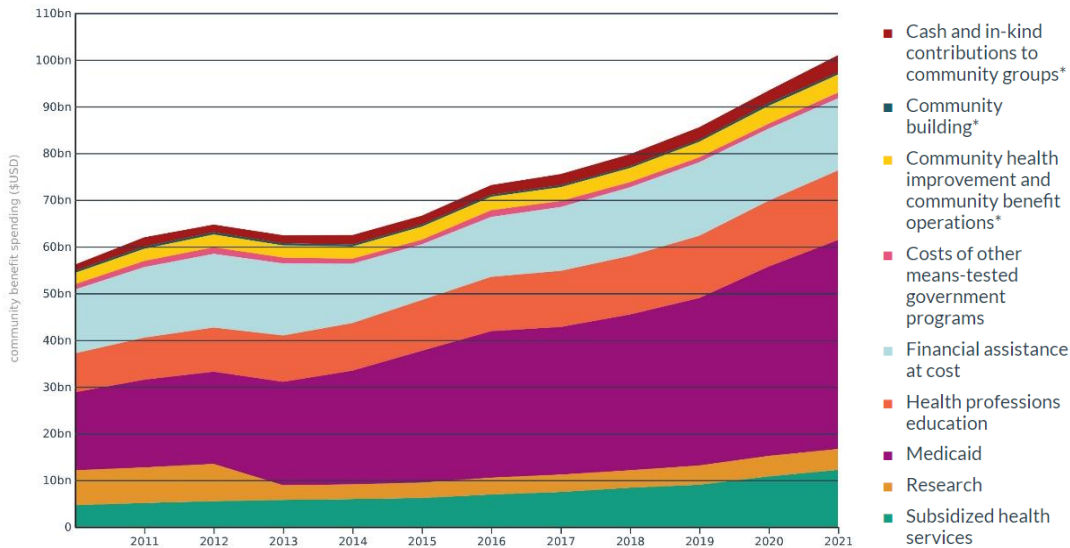
Depending on the individual community, examples could include inpatient programs such as neonatal intensive care or addiction recovery and outpatient programs such as satellite clinics designed to serve low-income communities or home health programs.

## National Trends

Proportional spending in community benefit spending categories differs from state to state. Nationally, the largest proportion of spending was in Medicaid shortfall in 2021 at 44.3%. The change in spending by category is shown in **Figure 2**. From 2010 to 2021, the amount

of spending in Medicaid shortfall more than doubled. In fact, 62.5% of the overall change in spending, an increase of over \$28 billion, is attributed to Medicaid shortfall alone.

**Figure 2. Change in Spending Category Amounts, 2010-2021.**



Explore the data further at [https://www.communitybenefitinsight.org/?page=national\\_analysis.home](https://www.communitybenefitinsight.org/?page=national_analysis.home).

CBI has designated three categories of spending as “preventative,” specifically Community health improvement and community benefit operations, Cash and in-kind contributions to community groups, and Community building. Others, like the Low Institute, have made the case that some of the largest categories of spending should not be considered community benefit at all and exclude Medicaid shortfall from their calculations.<sup>2</sup> Medicaid shortfall, Health professions education, and Research all offer less direct benefit to local communities when compared with preventative categories. As shown in **Figure 2**, preventative categories make up a small fraction of overall community benefit spending.

Groups in the federal government have also raised concerns about insufficient spending in key categories. In 2023, a report from the Senate Committee on Health, Education, Labor, and Pensions noted that many of the largest nonprofit hospitals are failing to provide sufficient charity care (a common synonym for Financial assistance at cost) while receiving substantial tax breaks.<sup>3</sup>

## Benefits of Preventative Spending

Preliminary research has shown that preventative spending has a tangible benefit on community health. A 2020 study that compared Medicare readmission data and community benefit spending found no statistically significant relationship between total spending and readmissions, but hospitals in the upper quintiles of preventative spending are associated with lower hospital readmission rates.<sup>4</sup> The historical difficulties around accessing complete community benefit spending data have held back more extensive research on the relationship between individual spending categories and overall health outcomes.

Simply increasing the amount spent on community benefit is unlikely to significantly improve community health, especially if that spending is not in a preventative category. Here, hospitals would benefit from integrating the perspectives of local advocacy groups throughout decision-making processes. As we will explore as follows, targeted programs are far more likely to have evidence supporting their efficacy.

We partnered with two advocacy groups working to promote health equity and strong communities in Florida, the Florida Health Justice Project and Catalyst Miami. What follows is a data-driven report of current spending practices in Florida and a stakeholder-driven set of recommendations for hospital action.

### Florida Trends

Florida deviates from the national baseline, most noticeably in the Financial assistance at cost category, often referred to as “charity care.” As shown in Table 1, nearly 25% of all community benefit spending in Florida was for Financial assistance at cost, compared with 15% nationally. The increased Financial assistance at cost spending may be the result of increased need across the state: according to an analysis of the U.S. Census Bureau’s American Community Survey, Florida has the fourth-highest uninsured rate of 13.9%.<sup>5</sup> Although this may be the result of state-level factors—Florida is one of 10 states that have not accepted federal funds for Medicaid expansion—local hospitals have a duty to implement policies that alleviate medical debt burdens.

Another unfortunate finding is that Florida lags in the critical category of Cash and in-kind contributions to community groups at just 2.13% of total spending. Although Florida



spends less than the national proportion in other categories, including Health professionals education, Research, and Subsidized health services, these categories are not as emphasized in our report as the preventative categories.

Baptist Hospital of Miami spent just 0.8% of its community benefit funds on preventative categories in 2021, falling far below the 7% statewide and 8% nationwide benchmarks. Community groups can use these state-level data in conjunction with hospital-level data found on <https://www.communitybenefitinsight.org/> to advocate for increased investments in preventative spending categories.

**Table 1. National, State, and Hospital Spending Characteristics, 2021**

Spending Category	Percentage of hospitals included on a tax report with spending in this category		Proportion of total community benefit spending in this category			Total amount spent
	National	Florida	National	Florida	Baptist	Baptist
Cash and in-kind contributions to community groups*	78.5%	83.5%	3.67%	2.13%	0.19%	\$289,998
Community building*	61.3%	71.8%	0.45%	0.80%	0.00%	\$0
Community health improvement and community benefit operations*	86.6%	91.8%	3.84%	3.84%	0.57%	\$885,914
Costs of other means-tested government programs	39.9%	60.0%	1.19%	1.92%	0.00%	\$0
Financial assistance at cost	98.2%	98.8%	15.31%	24.94%	40.06%	\$62,458,534
Health professions education	79.0%	77.6%	14.75%	7.96%	0.00%	\$0
Medicaid shortfall	92.7%	97.6%	44.27%	52.03%	52.57%	\$81,972,474
Research	46.2%	64.7%	4.45%	1.70%	0.00%	\$0
Subsidized health services	70.5%	74.1%	12.07%	4.69%	6.62%	\$10,317,703

\*Preventative spending categories

## Supplemental Qualitative Reporting

Hospitals also submit free-response text in Parts V and VI of the IRS Schedule H (Form 990). These text responses allow reporting organizations to describe the activities that were funded under spending categories. Organizations may also report on spending that does not fall within the defined spending categories but that they believe creates a community benefit. Although this text contains important information contextualizing the spending figures, because of its unstructured and nonstandard format, it has been difficult to develop insights from this part of the CBI data aside from anecdotal evidence from individual hospitals. CBI researchers have attempted to create meaning from the text by using natural

language processing to pull out broad thematic trends in community benefit spending. This analysis revealed 29 major themes in community benefit spending among nonprofit hospitals.<sup>6</sup> These findings can be an important tool in advocacy efforts by establishing national and regional baselines. Stakeholders can highlight areas of interest in which some hospitals may lag behind their counterparts. **Table 2** shows the frequency of each of the themes, nationally, from 2010 to 2019. The “Affordability” theme, which includes bad debt and charity care, was the most frequent topic in every year of the last decade.

The supplemental filing text can also be queried for key terms. CBI researchers were able to support the Florida Health Justice Project’s advocacy goals by providing query reports on charity care and immigration. These query reports document every use of a term within a cluster across every supplemental filing in the country from 2010 to 2021. These data allow community advocates to easily identify innovative hospitals and relevant programming. The query reports can be found in **Appendix A**.

Finally, the CBI team has manually collected CHNA files from various hospital websites and performed a keyword frequency analysis on health equity and disparity topics. We also used generative artificial intelligence to identify whether these topics were discussed in Schedule H (Form 990) or CHNA files. We have developed an interactive application that allows users to explore the data and compare the results for individual hospitals or by theme.

**Table 2. Percentage of Hospital Reporting Entities with One or More Uses of Key Term in Theme, by Tax Year**

Theme and Key Terms	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2019 Rank	Relative % Change	Percentage Point Change
<b>Affordability:</b> Affordable, affordability, bad debt, charity care, collection agency, prescription assistance, unaffordable.	97.5%	98.0%	98.3%	98.3%	98.4%	98.5%	99.0%	99.0%	99.3%	99.6%	1	2.1%	2.1
<b>Government Organizations:</b> County, health department(s), local government, school district.	83.8%	85.7%	90.2%	92.4%	94.4%	94.8%	95.6%	95.6%	96.3%	96.9%	2	15.7%	13.1
<b>Mental Health:</b> Anxiety, depression, dementia, mental health, rehabilitation, support group(s), suicide, therapy.	62.2%	66.2%	73.1%	79.4%	84.5%	87.1%	88.2%	88.6%	90.9%	93.2%	3	49.9%	31.0
<b>Data Collection:</b> Data collection, data collected, evaluation, focus group(s), listening tour, survey.	57.6%	59.2%	73.1%	81.3%	84.4%	87.6%	89.6%	89.7%	91.4%	92.3%	4	60.3%	34.7
<b>Poverty:</b> Poverty, poor, indigent, low income.	78.4%	82.7%	84.3%	85.8%	86.6%	88.6%	87.6%	87.1%	87.9%	89.9%	5	14.7%	11.5
<b>Insurance:</b> Discounted care, emergency Medicaid, presumptive eligibility, underinsured, uninsured, unreimbursed, without insurance.	75.7%	79.4%	83.7%	86.2%	88.0%	88.6%	88.5%	88.7%	89.0%	89.1%	6	17.7%	13.4
<b>Activity:</b> Committee, discussion, health fair(s), health screening(s), hearing screening(s), risk factor surveillance, vision screening(s).	67.5%	70.3%	74.3%	77.8%	82.0%	84.0%	84.0%	84.5%	86.3%	86.9%	7	28.8%	19.4
<b>Chronic Illness:</b> Asthma, cancer, cardiovascular disease, chronic condition, chronic illness, diabetes, heart disease, high blood pressure, hypertension.	58.3%	61.7%	65.8%	71.3%	78.7%	80.3%	80.1%	79.9%	81.4%	82.7%	8	41.8%	24.4
<b>Child:</b> Child, children, infant, kid.	56.4%	58.2%	63.5%	68.9%	75.1%	77.2%	78.6%	77.6%	79.6%	81.9%	9	45.4%	25.6
<b>Senior:</b> Aging, elderly, seniors, senior health.	63.0%	65.8%	68.6%	71.1%	75.1%	77.2%	78.8%	78.6%	79.7%	80.9%	10	28.4%	17.9
<b>Nutrition:</b> Disordered eating, eating disorder, food insecurity, healthy eating, healthy food, hunger, nutrition, obesity.	36.6%	39.3%	46.8%	53.3%	67.5%	72.6%	74.0%	74.4%	76.7%	77.0%	11	110.0%	40.3
<b>Substance Use:</b> Alcohol, cocaine, fentanyl, heroin, marijuana, opioid, overdose, substance abuse, substance use disorder.	17.3%	20.1%	29.6%	39.4%	47.2%	53.8%	57.5%	58.8%	67.7%	70.6%	12	308.0%	53.3
<b>Oral Health:</b> Dental insurance, dentist, oral health, tooth, teeth.	18.4%	20.3%	28.4%	35.3%	43.8%	50.5%	55.6%	57.1%	64.0%	66.7%	13	261.9%	48.3
<b>Race and Ethnicity:</b> African American, Asian, BIPOC, Black, Hispanic, Indigenous, Latino, Latinx, minority populations, Native Hawaiian, Pacific Islander, tribal.	36.5%	38.7%	44.1%	49.3%	51.9%	57.1%	58.4%	59.5%	62.5%	64.4%	14	76.4%	27.9
<b>Exercise:</b> Bike, exercise, fitness, walk.	31.5%	33.8%	37.7%	41.0%	52.2%	53.6%	54.8%	54.7%	55.9%	56.5%	15	79.4%	25.0
<b>Rural:</b> Rural.	43.0%	44.0%	46.7%	48.5%	50.7%	51.4%	51.6%	51.7%	53.2%	55.8%	16	29.9%	12.9
<b>Equity:</b> Disparity, disparities, equity, equities, inequity, inequities.	11.9%	12.9%	16.1%	19.2%	24.5%	30.2%	32.4%	35.6%	38.5%	42.5%	17	256.9%	30.6
<b>Homelessness:</b> Affordable housing, homeless, homelessness, houseless, transient.	14.5%	16.5%	19.0%	22.8%	25.0%	28.9%	32.4%	33.9%	36.0%	40.5%	18	179.0%	26.0
<b>Tobacco:</b> Secondhand smoke, smoke free, smoking cessation, tobacco.	16.8%	17.7%	23.4%	28.1%	36.7%	39.2%	39.8%	38.8%	40.0%	39.2%	19	132.9%	22.4
<b>Criminal Justice:</b> Criminal justice, jail, law enforcement, police, prison, reentry.	9.8%	12.7%	15.9%	20.1%	23.1%	25.8%	27.9%	28.7%	27.9%	32.5%	20	231.4%	22.7
<b>SDOH:</b> Social determinants of health (SDOH).	2.9%	3.5%	5.6%	7.1%	9.8%	14.5%	15.2%	17.3%	25.8%	30.9%	21	958.4%	28.0
<b>Sexual Health:</b> Birth control, HIV, infant mortality, maternal health, prenatal care, sexually transmitted infections, teen pregnancy.	13.7%	15.2%	18.9%	22.7%	26.3%	27.8%	26.8%	27.4%	28.2%	29.7%	22	116.4%	16.0
<b>Health IT:</b> Electronic health record (EHR), electronic medical record (EMR), telehealth.	6.1%	6.9%	8.9%	9.5%	11.5%	12.5%	14.4%	15.2%	18.6%	24.4%	23	300.0%	18.3
<b>Disability:</b> Arthritis, disability, hearing loss, mobility aid, traumatic brain injury, vision loss.	11.5%	12.7%	14.2%	16.7%	17.7%	18.8%	20.1%	20.6%	22.6%	21.8%	24	90.2%	10.4
<b>Language:</b> Limited English, translation, translator.	7.6%	8.5%	9.0%	9.1%	10.2%	13.3%	17.5%	18.2%	18.6%	20.3%	25	168.3%	12.7
<b>Firearms:</b> Gun(s), firearm(s), trigger lock, active shooter.	3.1%	3.6%	4.5%	6.0%	7.3%	6.8%	7.5%	7.6%	10.3%	10.6%	26	237.1%	7.4
<b>Immigration:</b> Alien, DACA, immigration, refugee, undocumented.	3.4%	4.0%	4.9%	5.7%	6.9%	9.2%	8.9%	8.0%	9.0%	9.2%	27	169.9%	5.8
<b>LGBTQ:</b> Bisexual, gay, lesbian, LGBTQ, nonbinary, queer, transgender.	0.5%	1.0%	1.5%	2.4%	2.6%	3.9%	4.3%	5.2%	7.6%	9.2%	27	1676.6%	8.6
<b>Environment:</b> Air quality, air pollution, climate change, climate resilience, extreme heat, fluoride, lead-based paint, pollutants, toxins, water pollution, water quality.	1.0%	1.3%	2.3%	3.8%	4.2%	3.9%	3.7%	4.3%	4.9%	6.1%	29	522.1%	5.2

## Recommendations

### Baptist Hospital of Miami

First and foremost, Baptist should reevaluate its existing medical debt practices and policies to understand their impact on the community. Medical debt can prevent people from receiving needed care in multiple ways. People with large medical debts may be turned away at the point of service; people without any debts may still be discouraged from seeking care if others in their community have struggled with overwhelming medical debts.

Baptist should also prioritize upstream investments in community health. Although many examples of other hospitals' efforts can be found in the query report (**Appendix A**), the key to effective upstream investment is local stakeholder engagement. Community makeup, needs, and strengths are local factors that must be built into community health strategies. Including community members in the decision-making process is one of the most effective ways of ensuring that health initiatives are successful. Baptist should invest more community benefit spending in the preventative categories mentioned earlier to meet state and federal benchmarks. Further, we recommend that Baptist increase its overall community benefit spending: in 2021, Baptist spent 8.73% of its functional expenses on community benefit, which fell short of the 2020 national average of 15.5%, the most recent national average available.<sup>7</sup>

As discussed in the Florida section as follows, Medicaid expansion can benefit community health outcomes and hospital finances. Accordingly, hospitals can be powerful allies in advocacy efforts to expand Medicaid. Baptist should join local stakeholders in pushing to close the coverage gap.

### Florida

Medicaid expansion should be a top priority for Florida lawmakers. A 2020 study found that states that expanded Medicaid reduced the average charity care burden on their nonprofit hospitals.<sup>8</sup> Additional government funding may allow hospitals to allocate more resources to the upstream investments mentioned throughout this report. The positive effects of Medicaid expansion extend beyond community benefit spending because it is consistently shown to correlate positively with health outcomes.

With the 2024 passage of House Bill 7089, Florida legislators took a big step toward protecting the rights of people with medical debt. The bill sets a 3-year statute of limitations on medical debt collections and exempts some personal property from the collections process. Although Florida received high marks for reducing the negative consequences for debtors, according to Medical Debt Policy Scorecard, it could do much more to reduce how often people incur medical debts.<sup>9</sup> In addition to the aforementioned Medicaid expansion, requiring hospitals to frequently notify patients of charity care policies and limiting pricing for medically necessary care may help rein in medical debt rates.

## Federal

To maximize the effects of community benefit spending, the IRS should provide additional clarity on the spending categories. Hospital representatives often cite the difficulty in understanding what does and does not count as a reason for outsized spending in Medicaid shortfall. Clear guidelines would help steer hospitals toward the sort of spending envisioned when the Affordable Care Act was passed.

More critically, the IRS should implement a strong, transparent auditing process. A 2020 Government Accountability Office report found that, in 2016, at least 30 hospitals reported no spending, indicating potential noncompliance.<sup>10</sup> In response, the IRS updated its reviewing guidelines to produce more documentation. It remains to be seen whether this updated process has been more effective in identifying noncompliant hospitals.

## Endnotes

- <sup>1</sup> Data elements are sourced from the Area Health Resources Files (AHRF) provided by the Health Resources & Services Administration (<https://data.hrsa.gov/data/download>). The AHRF pull data from several different sources into one county-level file that we use. Some of the elements we use are from the U.S. Census Bureau.
- <sup>2</sup> Garber, J. (2023, February 13). *Hospitals pushing back on community benefit oversight*. Lown Institute. <https://lowninstitute.org/hospitals-pushing-back-on-community-benefit-oversight/>
- <sup>3</sup> U.S. Senate Sergeant at Arms. (2023, October 10). *NEWS: Chairman Sanders releases new report showing major nonprofit hospital systems exploiting tax breaks and prioritizing*

*CEO pay over helping patients afford medical care* [Press release].

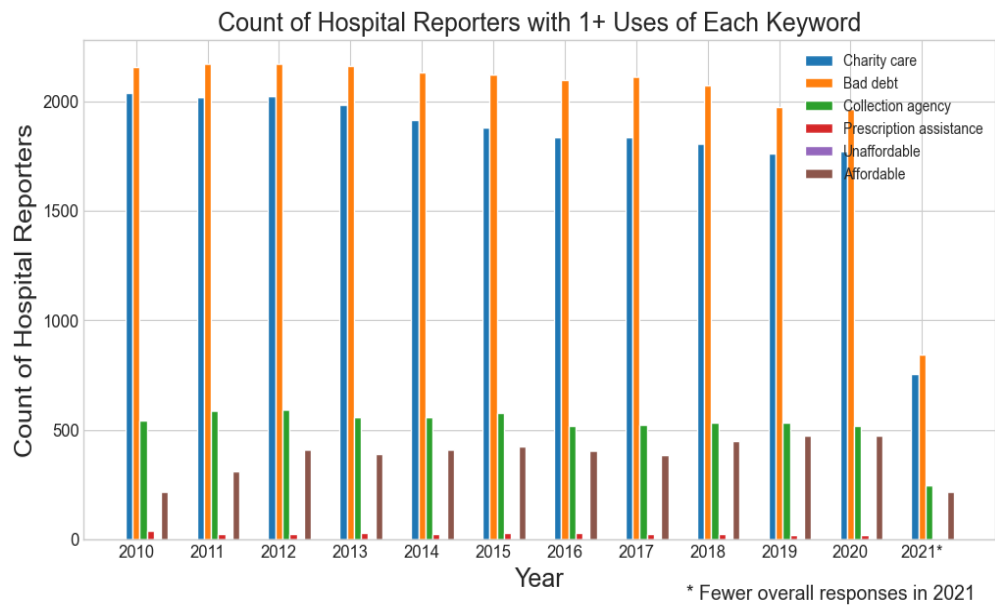
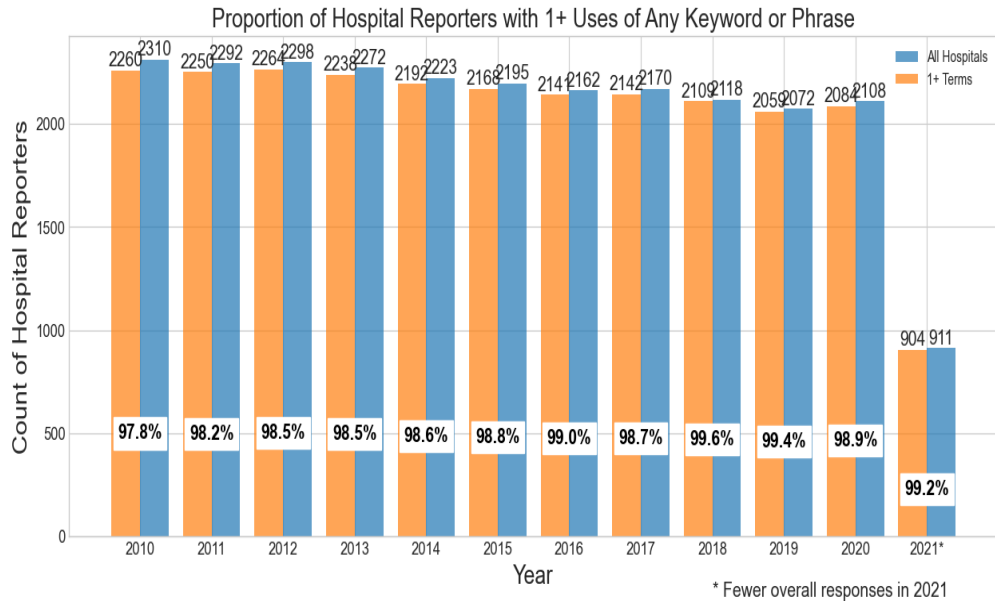
<https://www.sanders.senate.gov/press-releases/news-chairman-sanders-releases-new-report-showing-major-nonprofit-hospital-systems-exploiting-tax-breaks-and-prioritizing-ceo-pay-over-helping-patients-afford-medical-care/>

- <sup>4</sup> Chaiyachati, K. H., Qi, M., & Werner, R. M. (2020). Nonprofit hospital community benefit spending and readmission rates. *Population Health Management*, 23(1), 85–91. <https://doi.org/10.1089/pop.2019.0003>
- <sup>5</sup> Kaiser Family Foundation. (2020, October 23). Health insurance coverage of nonelderly 0-64. <https://www.kff.org/other/state-indicator/nonelderly-0-64/>
- <sup>6</sup> Hadley, E., Marcial, L. H., Quattrone, W., & Bobashev, G. (2023). Text analysis of trends in health equity and disparities from the Internal Revenue Service tax documentation submitted by US nonprofit hospitals between 2010 and 2019: Exploratory study. *Journal of Medical Internet Research*, 25, e44330. <https://doi.org/10.2196/44330>
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- <sup>8</sup> Kanter, G. P., Nabet, B., Matone, M., & Rubin, D. M. (2020). Association of State Medicaid expansion with Hospital Community Benefit spending. *JAMA Network Open*, 3(5). <https://doi.org/10.1001/jamanetworkopen.2020.5529>
- <sup>9</sup> Medical Debt Policy Scorecard. (2021). *Florida*. <https://www.medicaldebtpolicyscorecard.org/state/FL>
- <sup>10</sup> U.S. Government Accountability Office. Tax Administration: IRS Oversight of Hospitals' Tax-Exempt Status. GAO-23-106777. Washington, DC, 2023. Accessed May 31, 2024. <https://www.gao.gov/products/gao-23-106777>.

# Appendix A: Charity Care and Immigration Query Reports

# CBI Query on 2023-12-20 by RTI International

## Keywords: charity care, bad debt, collection agency, prescription assistance, unaffordable, affordable





Keyword	Example Sentence	EIN	Hospital Name	Tax Year	F990 State
affordable	more specifically, these segments struggle with financial insecurity, safe/affordable housing, transportation, access to healthy/affordable food, lack of social support, social isolation, and language access issues	42103604	Bidmc-Milton Hospital Inc	2018	MA
affordable	patients who meet a hardship exemption for the affordable care act (aca) may apply for financial assistance upon signing an attestation form of hardship eligibility	231352213	St Lukes Hospital - Allentown Campus	2012	PA
affordable	org, provides education regarding the affordable care act in easy to understand language	390824015	Thecacare Regional Medical Center Ap	2020	WI
affordable	provisions in the affordable care act require charitable hospitals to conduct a chna and adopt implementation strategies to meet the needs identified	390848401	St Clare Memorial Hospital Inc	2014	WI
affordable	in fy2015, hshs and our 14 hospitals invested community benefit resources to educate the uninsured about new enrollment opportunities in affordable health care coverage and to facilitate the process	390848401	St Clare Memorial Hospital Inc	2014	WI
affordable	of the eight states with the highest concentration of uninsured, illinois was among 25 states that adopted medicaid expansion under the affordable care act	390848401	St Clare Memorial Hospital Inc	2014	WI
affordable	froedtert health also partnered with the milwaukee enrollment network which represented health systems, free clinics, health departments and other non-profit organizations to reach out to people throughout milwaukee, washington and waukesha counties in securing adequate and affordable health insurance	390987025	Community Memorial Hospital	2019	WI

affordable	in addition to fulfilling the irs requirements for chna and implementation strategies pursuant to the affordable care act of 2010, which requires 501(c)(3) nonprofit hospitals to conduct an assessment at least every three years, the chna will also serve to inform organizational strategies	410693880	St Josephs Hospital	2019	MN
affordable	healtheast care system and related organizations began conducting a community health needs assessment as set forth in the compilation of patient protection and affordable care act of 2010 and the internal revenue code section 501(r)	411456897	Healtheast St Johns Hospital	2010	MN
affordable	healtheast care system and related organizations will continue to gather data and do research to complete the community health needs assessment as required by the patient protection and affordable act of 2010	411456897	Healtheast St Johns Hospital	2010	MN
affordable	healtheast care system is fulfilling its new obligation to conduct a community health needs assessment for each of its member hospitals, as set forth in the compilation of patient protection and affordable care act of 2010	411456897	Healtheast St Johns Hospital	2010	MN
affordable	gpha does not provide services directly to patients, but it does provide access to professionals that may not be affordable to the normal critical access hospital	481226856	Ottawa County Health Center	2010	KS
affordable	4% promotion of community health schedule h, part vi, line 5 our work with the frederick county health care coalition includes the following initiatives: - dental health home ensuring every adult resident of the county as an affordable dental home	520591612	Frederick Memorial Hospital	2015	MD
affordable	,schedule h, part vi, line 5 our work with the frederick county health care coalition includes the following initiatives: - dental health home - ensuring every adult resident of the county as an affordable dental home	520591612	Frederick Memorial Hospital	2016	MD
affordable	we do this by creating innovative, effective, affordable systems of care that our neighbors value	520607945	Union Hospital Of Cecil County	2020	MD

affordable	,part ii: community building activitieshoward university participates in several housing & urban development (hud) programs whose mission is to create strong, sustainable, inclusive communities and quality affordable homes for all	530204707	Howard University Hospital	2011	DC
affordable	hud is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life and build inclusive and sustainable communities free from discrimination	530204707	Howard University Hospital	2011	DC
affordable	affordable housing and economic stability are intrinsically linked to the prevention of health problems associated with poverty, homelessness and other environment challenges	530204707	Howard University Hospital	2011	DC
affordable	,part vi, line 2: needs assessmentin order to comply with the patient protection and affordable care act, huh is completing the community health needs assessment (chna) as a member of the dc healthy communities collaborative (dchcc)	530204707	Howard University Hospital	2011	DC
affordable	increase access points for appropriate and affordable health care for all community members, and especially those who are uninsured and those with low incomes;	581685139	Midtown Medical Center	2020	GA
affordable	a food desert is an area where it is difficult to buy affordable and/or good-quality fresh food	581685139	Midtown Medical Center	2020	GA
affordable	scott morris to the comprehensive community resource it is today, the church health center provides affordable health care, dentistry, optometry, pastoral counseling, and health education to those who need these services in memphis	620479367	Methodist Le Bonheur Germantown Hospital	2013	TN

affordable	headquartered in sacramento, california, sutter health provides access to high quality, affordable care for more than 3 million northern californians through its network of hospitals, medical foundations, urgent and walk-in care centers, home health and hospice services	680273974	Stanislaus Surgical	2019	CA
affordable	- overall, since the implementation of the affordable care act, greater numbers of previously uninsured people now have more access to healthcare coverage through the medi-cal and medicare programs	680273974	Stanislaus Surgical	2019	CA
affordable	rooted in our mission and tradition, the founders and sponsors of christus health are constantly seeking innovative ways of delivering quality health care that is both affordable and accessible to all	752796815	Atlanta Hospital Authority	2013	TX
affordable	the 2013 chna and the implementation strategies were undertaken to identify and address significant community health needs based upon the mission of vh and in accordance with proposed internal revenue service (irs) regulations pursuant to the patient protection and affordable care act of 2010	800584319	Warren Memorial Hospital	2013	VA
affordable	those listed on the previous page primarily had a focus aimed at the social determinants that affect a population's health status- healthy food choices, healthy food access, and providing affordable housing options in slvhs service area	840255530	San Luis Valley Reg Med Center	2015	CO
affordable	changes at the federal level, specifically the patient protection and affordable care act, will continue to change how cvrhc informs and educates patients and families regarding their eligibility for assistance	860732836	Cobre Valley Regional Medical Center	2017	AZ
affordable	the affordable care act is significantly increasing the insured rate in oregon	930618975	Legacy Meridian Park Medical Center	2014	OR

affordable	with the advent of the affordable care act, a significant number of people under 139% of the fpl now have medicaid coverage	930618975	Legacy Meridian Park Medical Center	2014	OR
bad debt	,ratio of patient care cost-to-charges is used in calculation,\$49,052,628 of bad debt expense, \$25,461,347 of charity care, \$1,015,148,828 of contractual allowances is included on form 990, part ix, l25, column (a)	10211501	Eastern Maine Medical Center	2017	ME
bad debt	offsetting revenues for the purposes of this calculation consist of payments new york state provides the hospital from a pool, that are intended to offset a portion of the hospital's charity care and bad debt costs	141338547	Saratoga Hospital	2015	NY
bad debt	these payments were split between charity care and bad debt on a pro rata basis and netted against the respective costs	141338547	Saratoga Hospital	2015	NY
bad debt	the total bad debt expense per the hospital's financial statements was multiplied by the same cost to charge ratio that was used to determine financial assistance and medicaid costs reported on schedule h, lines 7a and 7b, column c	141338547	Saratoga Hospital	2015	NY
bad debt	part iii, line 3 the rationale for including bad debt amounts in community benefit related to the nature of the question posed on schedule h, part iii, line 3	141338547	Saratoga Hospital	2015	NY
bad debt	as such, in most cases the only difference between reporting an unpaid account balance as a charity care allowance as opposed to a bad debt write off results from our adherence to healthcare financial management association statement no	141338547	Saratoga Hospital	2015	NY
bad debt	15 in terms of appropriate reporting of amounts as bad debt expense or charity care when a patient does not apply for financial assistance or comply with documentation requirements	141338547	Saratoga Hospital	2015	NY

bad debt	the following represents text from the footnotes to the hospital's audited financial statements regarding bad debt expense: the hospital grants credit without collateral to patient, most of whom are local residents and are insured under third-party agreements	141338547	Saratoga Hospital	2015	NY
bad debt	,bad debt expense was calculated using the providers' bad debt expense from the audited consolidated financial statements, net of accounts written off at charges	210660835	Shore Memorial Hospital	2017	NJ
bad debt	therefore, the organizations estimates its bad debt attributable to individuals eligible under the organizations financial assistance policy to be the percentage of self-pay accounts written off during the year over the total bad debt expense	210660835	Shore Memorial Hospital	2017	NJ
bad debt	the organization feels that medicare underpayments (shortfall) and bad debt are community benefit and associated costs are includable on the form 990, schedule h, part i	210660835	Shore Memorial Hospital	2017	NJ
bad debt	medicare underpayments and bad debt are community benefit and associated costs are includable on the form 990, schedule h, part i	210660835	Shore Memorial Hospital	2017	NJ
bad debt	the american hospital association ("aha") feels that medicare underpayments (shortfall) and bad debt are community benefit and thus includable on the form 990, schedule h, part i	210660835	Shore Memorial Hospital	2017	NJ
bad debt	both the aha and this organization also feel that patient bad debt is a community benefit and thus includable on the form 990, schedule h, part i	210660835	Shore Memorial Hospital	2017	NJ
bad debt	a 2006 congressional budget office ("cbo") report, nonprofit hospitals and the provision of community benefits, cited two studies indicating that "the great majority of bad debt was attributable to patients with incomes below 200% of the federal poverty line	210660835	Shore Memorial Hospital	2017	NJ

bad debt	" - the report also noted that a substantial portion of bad debt is pending charity care	210660835	Shore Memorial Hospital	2017	NJ
bad debt	unlike bad debt in other industries, hospital bad debt is complicated by the fact that hospitals follow their mission to the community and treat every patient that comes through their emergency department, regardless of ability to pay	210660835	Shore Memorial Hospital	2017	NJ
bad debt	bad debt is further complicated by the auditing industry's standards on reporting charity care	210660835	Shore Memorial Hospital	2017	NJ
bad debt	as a result, roughly 40% of bad debt is pending charity care	210660835	Shore Memorial Hospital	2017	NJ
bad debt	as outlined by the aha, despite the hospitals' best efforts, accounts considered to be charity care are not included in the bad debt expense, but rather, accounted for as an allowance	210660835	Shore Memorial Hospital	2017	NJ
bad debt	the hospital absorbs a significant amount of bad debt annually (balances due by patients that are intentionally not paid), or are incurred as a result of mitigating circumstances, bankruptcy filings and other collection matters	210660835	Shore Memorial Hospital	2017	NJ
bad debt	----- part iii, section a, line 4- bad debt expense footnote the text of the bad debt footnote can be found on page 8 of the electronically attached audited financial statements for the guthrie clinic and affiliates	240800337	Troy Community Hospital	2016	PA
bad debt	to arrive at the percent of total expenses, the denominator, which equals total operating expenses per part ix, line 25, of the form 990 (\$33,258,609), was reduced by bad debt expense (\$2,967,957)	250965579	Titusville Hospital	2012	PA
bad debt	,the audited financial statements do not contain a footnote that describes bad debt expense	250965579	Titusville Hospital	2012	PA
bad debt	the organization calculated bad debt using the amounts calculated in the organization's audited financial statements	250965579	Titusville Hospital	2012	PA

bad debt	bad debt attributable to patients eligible under the organization's charity care policy was determined using poverty limit demographic information obtained through the us census bureau	250965579	Titusville Hospital	2012	PA
bad debt	,bad debt expense is not included on form 990, part ix, line 25	310650283	Mccullough-Hyde Memorial Hospital	2019	OH
bad debt	as for the amount of bad debt that reasonably could be attributable to patients who likely would qualify for financial assistance under the organization's charity care policy, mccullough-hyde memorial hospital does not report actual bad debt expense as community benefit	310650283	Mccullough-Hyde Memorial Hospital	2019	OH
bad debt	if upon further research, it is ultimately determined that a portion of bad debt expense is attributable to patients who would likely qualify for financial assistance under trihealth's charity care policy, those costs would be reclassified, as appropriate, to community benefit at that time	310650283	Mccullough-Hyde Memorial Hospital	2019	OH
bad debt	please note that bad debt expense is not determined until after all discounts and any associated payments are taken into account	310650283	Mccullough-Hyde Memorial Hospital	2019	OH
bad debt	if any payments are received after a patient account is determined to be bad debt, the account will be adjusted accordingly at that time	310650283	Mccullough-Hyde Memorial Hospital	2019	OH
bad debt	,part i, 17 col(f): \$1,707,039 of bad debt expense was included on form 990, part ix, line 25, column (a), but was subtracted for purposes of calculating the percentage in column f	340714643	Belmont Community Hospital	2011	OH
bad debt	,part iii, line 4: the percentage from worksheet 2 was used to calculate the amount of the organization's bad debt expense at cost reflected on line 2	340714643	Belmont Community Hospital	2011	OH
bad debt	this ratio was applied to the total bad debt expense included on form 990, part ix, line 25, column (a)	340714643	Belmont Community Hospital	2011	OH



bad debt	belmont community hospital does not have separate audited financial statements so there is no text of the bad debt expense footnote to provide	340714643	Belmont Community Hospital	2011	OH
bad debt	the bad debt reflected on the financial statements is the gross amount of the accounts deemed uncollectible	340714643	Belmont Community Hospital	2011	OH
bad debt	therefore, the bad debt amounts would be after any discounts or patient payments have been applied	340714643	Belmont Community Hospital	2011	OH
bad debt	,bad debt expense of 946,122 is subtracted from total expenses of 27,362,273 reported on line 25, column a of form 990, part ix, for a net total expense of 26,416,151	371396010	Illini Community Hospital	2017	IL
bad debt	,methodology used to determine bad debt expense - bad debt expense is calculated on the net patient account balance after the balance has been reduced for any payments received or discounts/adjustments that are known	371396010	Illini Community Hospital	2017	IL
bad debt	this information is used to estimate the amount of the hospital's bad debt expense that will be found to be attributable to patients eligible for financial assistance	371396010	Illini Community Hospital	2017	IL
bad debt	the bad debt expense with such patients accounts are treated as community benefit	371396010	Illini Community Hospital	2017	IL
bad debt	,in calculating the percentages in part 1, line 7 bad debt expense of \$838,116 was excluded from the denominator	383236977	Northstar Health System	2016	MI
bad debt	,bad debt expense for 2014 is \$6,604,512 as reported in part iii, line 2	410714079	St Lukes Hospital Of Duluth	2014	MN
bad debt	bad debt accounts will meet all of the following criteria:i	410714079	St Lukes Hospital Of Duluth	2014	MN
bad debt	approval for bad debt write offs are as follows:\$0 to 2,499 -- patient accounts manager or cbo manager\$2,500 to 9,999 -- business services director or cbo manager\$10,000 and over -- chief financial officer,st	410714079	St Lukes Hospital Of Duluth	2014	MN

bad debt	luke's does not include a footnote in it's audited financial statements that describes bad debt	410714079	St Lukes Hospital Of Duluth	2014	MN
bad debt	part i, line 7, column (f) bad debt expense that was subtracted from total expense to obtain the % of community benefit to total expense amounted to \$3,047,336	411620386	St Marys Regional Health Center	2010	MN
bad debt	part iii, line 4: the costing methodology used to report bad debt expense at cost was the cost to charge ratio from worksheet 2, ratio of patient care cost-to-charges	411620386	St Marys Regional Health Center	2010	MN
bad debt	the rationale for using the cost-to-charge ratio is that it is the most efficient way to calculate bad debt at cost	411620386	St Marys Regional Health Center	2010	MN
bad debt	we believe this method materially represents the cost of bad debt	411620386	St Marys Regional Health Center	2010	MN
bad debt	bad debt expense on patient accounts would be identified as any balance on the account, less any previous payments and discounts, that has aged and is absent of any payments	411620386	St Marys Regional Health Center	2010	MN
bad debt	if, during the collection process, it becomes known that the patient qualifies for charity care, the amounts included within bad debt expense would be reclassified to charity care (reduction of revenue)	411620386	St Marys Regional Health Center	2010	MN
bad debt	essentia health and its member organizations incorporate the full value of the cost of bad debt as a community benefit	411620386	St Marys Regional Health Center	2010	MN
bad debt	there is also evidence that low-income patients account for the majority of bad debt expenses	411620386	St Marys Regional Health Center	2010	MN
bad debt	this ratio was then applied against the bad debt attributable to patient accounts using irs worksheet a to arrive at the bad debt expense at cost reported on line 2	420680452	Iowa Methodist Medical Center	2015	IA

bad debt	the calculation of schedule h, part i, line 7, column f utilizes 990, part ix, line 25, column a, which does not include bad debt expense	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	,as a result of new accounting guidance, bad debt is no longer an expense, but is included as a reduction in net patient revenue	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	15 and bad debt expense is not separately reported as an expense	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	the amount reported on part iii, line 3 is the estimated cost of bad debt attributable to patients eligible under norton hospital's financial assistance policy on a gross basis	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	generally the patient will receive 4 months (120 days) of in-house collection efforts (including early out vendors) and 12 months of bad debt collection efforts	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	extraordinary collection activity (ecas) may not occur until bad debt placement and only after 120 days	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	bad debt vendors will gain written approval from ssm prior to engaging in ecas	430738490	Ssm Cardina I Glennon Childrens Hospit	2021	MO
bad debt	,part i, 17 col(f): the bad debt expense included in form 990, part ix, line 25 but not included in schedule h, part i, line 7, column (f) is \$927,986	470533373	Community Hospital	2010	NE
bad debt	bad debt expense does not include any amounts attributable to patients that are known by the hospital to qualify for the charity care program, nor does it include any amounts written off due to contractual relationships with third party payors	470533373	Community Hospital	2010	NE
bad debt	the cost of bad debt on line 2 was calculated using the overall cost to charge ratio from worksheet #2 in the form 990 instructions	470533373	Community Hospital	2010	NE

bad debt	one of the assumptions made was that most individuals that would have qualified for charity care but would not apply ended up as bad debt write-offs of the hospital	470533373	Community Hospital	2010	NE
bad debt	4% of the bad debt expense was likely to have come from individuals that would have qualified for charity care had they applied	470533373	Community Hospital	2010	NE
bad debt	the estimate we received was 15%-20% of accounts turned over as bad debt, in their opinion, likely would have qualified for charity assistance had the patient been cooperative in the process and applied for charity care	470533373	Community Hospital	2010	NE
bad debt	4% of its bad debt costs on line 3	470533373	Community Hospital	2010	NE
bad debt	,the bad debt expense included on form 990, part ix, line 25, column (a), but subtracted for purposes of calculating the percentage in this column is \$3,325,168	481058737	Pratt Regional Medical Center	2010	KS
bad debt	bad debt expense (at cost) indentified the provision for uncollectibles from 9/30/11 audited statement of operations	481058737	Pratt Regional Medical Center	2010	KS
bad debt	,part i, line 7, column (f): the bad debt expense included on form 990, part ix, line 25, column (a), but subtracted for purposes of calculating the percentage in this column is \$ 15126737	540505861	Inova Alexandria Hospital	2011	VA
bad debt	,part iii, line 4: bad debt footnotepatient accounts receivable include charges for amounts due from all patients less allowances for the excess of established charges over the payments to be received on behalf of patients covered by medicare, medicaid and other insurers	540505861	Inova Alexandria Hospital	2011	VA
bad debt	bad debt expense is recognized when providing an allowance for uncollectible accounts	540505861	Inova Alexandria Hospital	2011	VA
bad debt	discounts to uninsured patients are classified as a deduction from revenue as opposed to bad debt	540505861	Inova Alexandria Hospital	2011	VA

bad debt	unpaid accounts of patients who fail to provide required income and asset documentation to ihs are classified as bad debt expense	540505861	Inova Alexandria Hospital	2011	VA
bad debt	costing methodology actual bad debt expense is multiplied by the cost to charge ratio used in computing charity care expense in part i	540505861	Inova Alexandria Hospital	2011	VA
bad debt	there are no estimated amounts for bad debt expense attributable to patients under the organization's charity care policy	540505861	Inova Alexandria Hospital	2011	VA
bad debt	,part i, 17 col(f): the amount of bad debt removed from total expenses (denominator) was \$31,775,659	540696355	Novant Health Prince William Medical	2011	NC
bad debt	,part iii, line 4: the organization's bad debt expense (at cost) on line 2 is calculated using the same methodology as charity care and other community benefits using an entity specific cost to charge ratio (rcc)	540696355	Novant Health Prince William Medical	2011	NC
bad debt	bad debt expense only represents accounts for which collection efforts have been made but no payments have been received	540696355	Novant Health Prince William Medical	2011	NC
bad debt	costs for charity and bad debt accounts are deducted using a ratio of cost to charge specific to that subsidized service	570828733	Roper Hospital	2020	SC
bad debt	bad debt would be based on the balance after the charity or contractual adjustment that is deemed uncollectable following a reasonable collection effort	570828733	Roper Hospital	2020	SC
bad debt	the estimate of bad debt that could have been charity is based on the system error rate	570828733	Roper Hospital	2020	SC
bad debt	francis healthcare, do not contain a footnote that describes bad debt expense	570828733	Roper Hospital	2020	SC
bad debt	accordingly, bad debt expense is reflected as a deduction from revenue rather than as an operating expense	570828733	Roper Hospital	2020	SC

bad debt	bad debt expense in the amount of \$5,646,477 is included on form 990, part ix, line 25, column (a) ("total functional expenses"), but is subtracted for purposes of calculating the percentages in this column	710236932	Crittenden Memorial Hospital	2014	AR
bad debt	,the footnote containing the explanation for bad debt expense can be found in the attached financial statements on page 8	710236932	Crittenden Memorial Hospital	2014	AR
bad debt	accounts are written off to bad debt when they are returned from revenue cycle solutions as noncollectible	730618679	Kingfisher Regional Hospital	2010	OK
bad debt	,amount on line 2 was derived by taking the cost to charge ratio and applying it to the bad debt expense	730618679	Kingfisher Regional Hospital	2010	OK
bad debt	,the amount of bad debt expense excluded from denominator of total expense = \$2,603,396	730618679	Kingfisher Regional Hospital	2010	OK
bad debt	,part i, line 7, column f: bad debt of \$37,670 (gross charges) was subtracted from part ix line 25(a) \$643,008,878 to arrive at total expense	731034824	Integris Baptist Medical Center	2013	OK
bad debt	discounts and payments on patient accounts are recorded as an adjustment to revenue, not bad debt expense	731034824	Integris Baptist Medical Center	2013	OK
bad debt	,part iii, lines 2, 3 and 4: net patient service revenue is recorded at established rates, net of contractual adjustments, charity care adjustments, administrative adjustments, and net patient bad debt	731034824	Integris Baptist Medical Center	2013	OK
bad debt	the ratio of patient care cost to charges is applied to the bad debt attributable to patient accounts to calculate the estimated cost of bad debt attributable to patient accounts that is reported on part iii, line 2	731034824	Integris Baptist Medical Center	2013	OK
bad debt	discounts on patient accounts are recorded as an adjustment to revenue, not bad debt expense	731034824	Integris Baptist Medical Center	2013	OK

bad debt	integris health is committed to providing health services and acknowledges that in some cases the patient will not be able to pay for the services received and in those cases associated bad debt could be considered as a community benefit	731034824	Integris Baptist Medical Center	2013	OK
bad debt	all bad debt accounts are reviewed using this algorithm and those that meet the charity threshold of 150% of the federal poverty level are reclassified as charity care	731034824	Integris Baptist Medical Center	2013	OK
bad debt	the resultant effect is that integris believes that less than 5% of bad debt expense might be able to be classified as charity expense	731034824	Integris Baptist Medical Center	2013	OK
bad debt	,patient accounts in a bad debt position are evaluated by the business department charity specialist to determine if the patient qualifies for charity care treatment	741385192	Brazosport Regional Health System	2015	TX
bad debt	,bad debt expense of \$39,596,959 was included on form 990, part ix, line 25, column (a), but was subtracted from total expense for the calculation of "percent of total expense" in this column	741385192	Brazosport Regional Health System	2015	TX
bad debt	bad debt expense: the amount reported is based on the bad debt per the organization's financial statements	742941598	Val Verde Regional Medical Center	2018	TX
bad debt	,bad debt attributable to patients under financial assistance policy: the organization has estimated the amount of bad debt attributable to patients eligible under the charity care policy at 25%	742941598	Val Verde Regional Medical Center	2018	TX
bad debt	bad debt expense should be considered community benefit because this is uncompensated healthcare provided to residents of the community	742941598	Val Verde Regional Medical Center	2018	TX
bad debt	,bad debt footnote: the medical center reports patient accounts receivable for services rendered at net realizable amounts from third-party payers, patients and others	742941598	Val Verde Regional Medical Center	2018	TX

bad debt	,state filing of community benefit report: n/a,percent of total expense: bad debt expense of \$2,975,656 was included on form 990, part ix, line 25, column (a), but was subtracted from total expense for the calculation of percent of total expense in this column	742941598	Val Verde Regional Medical Center	2018	TX
bad debt	bad debt expense is not included as a community benefit for purposes of reporting community benefits to texas	751977850	Texas Health Harris Methodist Hospital Cleburne	2011	TX
bad debt	we treat each patient qualifying for charity care as a charity patient and no charges related to that patient are included in bad patient are included in bad debt expense	751977850	Texas Health Harris Methodist Hospital Cleburne	2011	TX
bad debt	the result of the analysis is what is recognized as bad debt expense	952282647	White Memorial Medical Center	2020	CA
bad debt	if the discounted account is unpaid after collection efforts, the unpaid balance is classified as bad debt	952282647	White Memorial Medical Center	2020	CA
bad debt	the cost-to-charge ratio is multiplied times the hospital's bad debt expense	952282647	White Memorial Medical Center	2020	CA
bad debt	had the hospital obtained sufficient information from all patients who qualified for financial assistance, these additional accounts would have been recorded as charity care instead of bad debt	952282647	White Memorial Medical Center	2020	CA
bad debt	,the system-wide combined audited financial statements do not contain a footnote describing bad debt expense	952282647	White Memorial Medical Center	2020	CA
bad debt	*medicare cost report revenue \$48,696,725 prior year settlements -0-cost report reimbursable bad debts 1,155,482 non-cost report revenue 6,748,463 estimates and accrual variances (1,211,372) other 874,577 _____ total medicare revenue \$56,263,875*note: the medicare cost report revenue does not include the bad debt reimbursement	952282647	White Memorial Medical Center	2020	CA



bad debt	adding the bad debt reimbursement would have duplicated the revenue already accounted for in the co-pay and deductible amounts	952282647	White Memorial Medical Center	2020	CA
charity care	the cost of charity care was determined based on the overall relationship of hospital costs as a percentage of hospital charges, applied to charges that qualified as charity care	42774441	Childrens Hospital Corporation	2014	MA
charity care	children's provides charity care to all children in need who meet the hospital's charity care standards, which are in alignment with all state mandated regulations	42774441	Childrens Hospital Corporation	2014	MA
charity care	there is not any amount of bad debt reflected as charity care, because it can't be quantified accurately at this time	42774441	Childrens Hospital Corporation	2014	MA
charity care	however, some bad debts would be charity care	42774441	Childrens Hospital Corporation	2014	MA
charity care	all patients/guarantors who are not exempt from collection action are advised in all billing-related communications of the availability of free care and financial assistance, including assistance in applying for public programs and the availability of charity care	42774441	Childrens Hospital Corporation	2014	MA
charity care	that policy and related policies on self-pay discounting and charity care and self-pay collection practices are also available to patients upon request	42774441	Childrens Hospital Corporation	2014	MA
charity care	and affiliates (including berkshire medical center) for the years ended september 30, 2013,and 2012 contains the following regarding bad debt expense: "the health system provides care to patients who meet charity care policy criteria without charge or at amounts less than established rates	42791396	Berkshire Medical Center Inc	2012	MA
charity care	,a portion of bad debts could reasonably be attributable to patients who likely would qualify for some financial assistance under the hospital's charity care policy	132997301	St Lukes Roosevelt Hospital	2013	NY

charity care	,patients are informed of the hospital's charity care policy and given the opportunity to apply	160755799	Medina Memorial Hospital	2014	NY
charity care	,maple grove hospital corporation has policies and procedures in place for collection practices that include identification and screening for charity care and financial assistance	208316475	Maple Grove Hospital	2017	MN
charity care	should they not qualify for state or federal assistance programs, we offer and assist them in applying for the hospital's financial assistance (charity care) program	208316475	Maple Grove Hospital	2017	MN
charity care	in addition, our internal collections department and our collection agencies are well versed in our assistance programs and will assess during their conversations with patients if referral to either a state or federal program or our charity care program would be appropriate	208316475	Maple Grove Hospital	2017	MN
charity care	maple grove hospital identified minor omissions and errors related to 501(r) charity care practices during tax year 2016 that impacted both 2016 and 2017, and were due to reasonable cause	208316475	Maple Grove Hospital	2017	MN
charity care	the organization utilizes a cost to charge ratio when calculating the percentage of charity care and community benefit percentages	208756459	Mackinac Straits Health System Inc	2013	MI
charity care	although there are some amounts of charity care included in this amount, there is not a current method to easily obtain the amount that should have been charity care	208756459	Mackinac Straits Health System Inc	2013	MI
charity care	charity care the hospital provides care to patients who meet certain criteria defined by the new jersey department of health and senior services without charge or at amounts less than its established rates	221487305	Robert Wood Johnson University Hospital At Rahway	2011	NJ
charity care	the hospital's records identify and monitor the level of charity care it provides and the amount of charges forgone for services and supplies furnished	221487305	Robert Wood Johnson University Hospital At Rahway	2011	NJ

charity care	the estimated costs of providing charity care are based upon the direct and indirect costs identified with the specific charity care services provided	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	the level of charity care provided by the hospital amounted to approximately \$5,506,406 in 2011 and \$5,884,145 in 2010	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	charges for services rendered to patients who meet guidelines for charity care have been excluded from net patient service revenue	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	in addition to the state charity care plan, rwjuh rahway also has its own internal financial assistance program for all patients who would not otherwise meet the state criteria	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	the original standard was known as the charity care standard	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	charity care standard in 1956, the irs issued revenue ruling 56-185, which addressed the requirements hospitals needed to meet in order to qualify for irc 501(c)(3) status	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	one of these requirements is known as the "charity care standard"	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	a hospital that expected full payment did not, according to the ruling, provide charity care based on the fact that some patients ultimately failed to pay	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	the ruling emphasized that a low level of charity care did not necessarily mean that a hospital had failed to meet the requirement since that level could reflect its financial ability to provide such care	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ

charity care	" - the report also noted that a substantial portion of bad debt is pending charity care	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	bad debt is further complicated by the auditing industry's standards on reporting charity care	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	many patients cannot or do not provide the necessary, extensive documentation required to be deemed charity care by auditors	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	as a result, roughly 40% of bad debt is pending charity care	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	as outlined by the aha, despite the hospital's b,accounts considered to be charity care are not included in the bad debt expense, but rather, accounted for as an allowance	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	the facility also has a charity care access policy to assure patients are provided with charity care assistance determined by state and federal regulations	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	patients applying for charity care assistance will be financially screened by a resource advisor to determine eligibility according to state and federal guidelines and will be informed of documentation need to complete a charity care application	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	patients not eligible for charity care will be financially counseled for all other options	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	,charity care signs are posted throughout the facility, mainly in patient registration areas	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ

charity care	the organization provides medically necessary healthcare services to all individuals regardless of ability to pay, including charity care, self-pay, medicare and medicaid patients; 2	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	each provide medically necessary healthcare services to all individuals regardless of ability to pay, including charity care, self- pay, medicare and medicaid patients; 2	221487305	Robert Wood Johns on University Hospital At Rahway	2011	NJ
charity care	charity care for patients that do not receive free care and who are deemed eligible for charity care, care given but not paid for is classified as charity care	221487322	Holy Name Medical Center	2014	NJ
charity care	management believes that, because of the difficulties involved with obtaining patient cooperation, the present charity care guidelines understate the medical center's charity care amounts and overstate the level of bad debts reported	221487322	Holy Name Medical Center	2014	NJ
charity care	the cost of charity care is estimated by utilizing a cost accounting system, and includes the direct and indirect cost of providing charity care services	221487322	Holy Name Medical Center	2014	NJ
charity care	the original standard was known as the charity care standard	221487322	Holy Name Medical Center	2014	NJ
charity care	charity care standard in 1956, the irs issued revenue ruling 56-185, which addressed the requirements hospitals needed to meet in order to qualify for irc 501(c)(3) status	221487322	Holy Name Medical Center	2014	NJ
charity care	one of these requirements is known as the "charity care standard	221487322	Holy Name Medical Center	2014	NJ
charity care	a hospital that expected full payment did not, according to the ruling, provide charity care based on the fact that some patients ultimately failed to pay	221487322	Holy Name Medical Center	2014	NJ
charity care	the ruling emphasized that a low level of charity care did not necessarily mean that a hospital had failed to meet the requirement since that level could reflect its financial ability to provide such care	221487322	Holy Name Medical Center	2014	NJ

charity care	" - the report also noted that a substantial portion of bad debt is actually pending charity care	221487322	Holy Name Medical Center	2014	NJ
charity care	bad debt is further complicated by the auditing industry's standards on reporting charity care	221487322	Holy Name Medical Center	2014	NJ
charity care	many patients cannot or do not provide the necessary, extensive documentation required to be deemed charity care by auditors	221487322	Holy Name Medical Center	2014	NJ
charity care	as a result, roughly 40% of bad debt is pending charity care	221487322	Holy Name Medical Center	2014	NJ
charity care	the medical center also has a charity care access policy to assure patients are provided with charity care assistance as determined by state and federal regulations	221487322	Holy Name Medical Center	2014	NJ
charity care	patients applying for charity care assistance are financially screened by a resource advisor to determine eligibility according to state and federal guidelines and are informed of documentation required to complete a charity care application	221487322	Holy Name Medical Center	2014	NJ
charity care	patients not eligible for charity care receive financial counseling for all other options	221487322	Holy Name Medical Center	2014	NJ
charity care	if the patient is found to be ineligible for any or all of the aforementioned, the patient will be screened for charity care	221487322	Holy Name Medical Center	2014	NJ
charity care	if the patient qualifies for charity care, the patient is not billed for services	221487322	Holy Name Medical Center	2014	NJ
charity care	the medical center's billing and collection policy includes specific language stating that charity care patients are not billed	221487322	Holy Name Medical Center	2014	NJ
charity care	through its compassionate care program, hnmcc further assists uninsured patients who do not qualify for charity care and who are ineligible for medicare, medicaid or other federal and state insurance programs	221487322	Holy Name Medical Center	2014	NJ

charity care	- patients whose income levels fall within the published hhs poverty guidelines and do not qualify for benefits under the federal undocumented alien program, nj state medicaid program, or charity care program, will be considered for additional discounts	221487322	Holy Name Medical Center	2014	NJ
charity care	the clinics subsidy is not included in the medical assistance shortfall or uncompensated charity care value reported above	231689692	Lehigh Valley Hospital	2019	PA
charity care	amounts recorded as provision for bad debts do not include charity care	231689692	Lehigh Valley Hospital	2019	PA
charity care	the indiana university health bloomington hospital makes charity care determinations based upon patients' liquid asset and income levels	351720796	Iu Health Bloomington Hospital	2010	IN
charity care	the indiana university health bloomington hospital used a hospital-wide cost-to-charge ratio to calculate the cost of providing services to charity care patients	351720796	Iu Health Bloomington Hospital	2010	IN
charity care	hospital charity care adjustments were also removed because they too would not have resulted in bad debts	351720796	Iu Health Bloomington Hospital	2010	IN
charity care	therefore, the figure reported on part iii, line 3 likely understates the amount of bad debt expense could have qualified for charity assistance had the hospital received a charity care application	351720796	Iu Health Bloomington Hospital	2010	IN
charity care	,accounts that are approved for charity care assistance are immediately written-off and all collection efforts are ceased	351720796	Iu Health Bloomington Hospital	2010	IN
charity care	the pfs team also screens medicare patients for their ability to qualify for medicaid or charity care assistance	351720796	Iu Health Bloomington Hospital	2010	IN
charity care	advocate sherman hospital assists patients with applying for advocate's own financial assistance/charity care services, if patients are not eligible for government-supported programs	362167920	Advocate Sherman Hospital	2013	IL

charity care	,the amount of bad debt that resonable could be attributable to patients who likely would qualify for financial assistance under the hospital's charity care policy was an estimate	381619577	Hills & Dales General Hospital	2017	MI
charity care	,the patient care cost to charge ratio was used to determine charity care at cost	391902797	Manning Regional Healthcare Center	2015	IA
charity care	however, pages 8 and 10 of the attached financial statements include footnotes titled "patient receivables, net," "net patient service revenue and "charity care"	391902797	Manning Regional Healthcare Center	2015	IA
charity care	depending on income and family size a patient could have 20%, 40%, 60%, 80% or 100% written off to charity care	450226426	St Andrews Health Center - Cah	2012	ND
charity care	,part i, line 7: charity care expense was converted to cost on line 7a based on an overall cost-to-charge ratio addressing all patient segments	450226426	St Andrews Health Center - Cah	2012	ND
charity care	,part iii, line 4: all past due accounts are reviewed to determine if a patient qualifies for charity care, or federal, state, or local assistance	450226426	St Andrews Health Center - Cah	2012	ND
charity care	the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's charity care policy is calculated based on an estimate of charges foregone to gross patient charges	450226426	St Andrews Health Center - Cah	2012	ND
charity care	after a determination of charity care, any personal portion due would follow the same collection procedures as other types of patients	450226426	St Andrews Health Center - Cah	2012	ND
charity care	patient statements include language regarding opportunity for charity care	450226426	St Andrews Health Center - Cah	2012	ND
charity care	all collection related notices include encouragement to patients to explore charity care	450226426	St Andrews Health Center - Cah	2012	ND
charity care	beyond charity carein addition to our free charity care, st	450226426	St Andrews Health Center - Cah	2012	ND



charity care	,the filing organization determined that the estimated amount of bad debt expense (at cost) attributable to patients eligible under the organization's charity care policy is \$0	455199762	Mercy Hospital Watonga	2018	OK
charity care	although the charity care policy requires the participation of the patient requesting assistance, we have a process under presumptive charity to address accounts for patients who do not provide the information	455199762	Mercy Hospital Watonga	2018	OK
charity care	we believe that our charity policy is comprehensive enough to capture almost all patients who qualify for charity care	455199762	Mercy Hospital Watonga	2018	OK
charity care	,charity care expense was converted to cost on line 7a based on an overall cost-to-charge ratio addressing all patient segments	460232450	Freeman Medical Center - Cah	2019	SD
charity care	,30-day notice- our statements including the first statement have a charity care/financial assistance web site listed at the bottom	460232450	Freeman Medical Center - Cah	2019	SD
charity care	,frhs has posted signage about charity care and financial assistance programs in admissions areas, emergency rooms, and other areas of the organization's facilities in which eligible patients are likely to be present	460232450	Freeman Medical Center - Cah	2019	SD
charity care	a notice related to available charity care is printed at the bottom of all service statements	460232450	Freeman Medical Center - Cah	2019	SD
charity care	the cost of charity care was determined based on the hospital's cost accounting system	550375433	Davis Memorial Hospital	2020	WV
charity care	the total account cost and total account revenue for those receiving charity care are reported to come to a true cost associated with the accounts	550375433	Davis Memorial Hospital	2020	WV
charity care	the determined cost to charge ratio for the total account is then applied to the portion on charity care received	550375433	Davis Memorial Hospital	2020	WV
charity care	patients with special circumstances such as bankruptcy may also be eligible for charity care; determination is made on a case by case basis under these circumstances	561340424	Medical Park Hospital	2020	NC

charity care	,costs reported in the table for charity care and certain other community benefits amounts are calculated using an entity specific cost to charge ratio based on worksheet 2 (ccr)	561340424	Medical Park Hospital	2020	NC
charity care	,the organization's implicit price concessions (formerly labeled bad debt expense, at cost) on line 2 is calculated using the same methodology as charity care and other community benefits using an entity specific cost to charge ratio (ccr)	561340424	Medical Park Hospital	2020	NC
charity care	to the extent that shortfall exists, the state of texas treats medicare shortfall as community benefit for meeting statutory requirements for charity care and community benefit	741385192	Brazosport Regional Health System	2015	TX
charity care	,patient accounts in a bad debt position are evaluated by the business department charity specialist to determine if the patient qualifies for charity care treatment	741385192	Brazosport Regional Health System	2015	TX
charity care	if they do not qualify, they are referred to our charity care counselor	741385192	Brazosport Regional Health System	2015	TX
charity care	patients with family income above 200% of applicable fpg who have unpaid medical bills exceeding a specified percentage of the patient's annual gross income, as determined on a sliding scale based on fpg, may be deemed medically indigent and eligible for charity care	752678857	Texas Health Harris Methodist Hospital Southwest F	2016	TX
charity care	each patient qualifying for charity care is treated as a charity patient and no charges related to that patient are included in bad debt expense	752678857	Texas Health Harris Methodist Hospital Southwest F	2016	TX
charity care	the systems allowance for doubtful accounts for self-pay patients (including allowances for charity care) increased from 96	752678857	Texas Health Harris Methodist Hospital Southwest F	2016	TX

charity care	part iii, line 8 - medicare shortfall the state of texas treats any medicare shortfall as a community benefit for meeting the state statutory requirements for charity care & community benefit	752678857	Texas Health Harris Methodist Hospital Southwest F	2016	TX
charity care	patients with a family income above 200% of applicable fpg who have unpaid medical bills exceeding a specified percentage of the patient's annual gross income, as determined on a sliding scale based on fpg, may be deemed medically indigent and eligible for charity care	752770738	Texas Health Presbyterian Hospital Plano	2017	TX
charity care	each patient qualifying for charity care is treated as a charity patient and no charges related to that patient are included in bad debt expense	752770738	Texas Health Presbyterian Hospital Plano	2017	TX
charity care	the system's allowance for doubtful accounts for self-pay patients (including allowances for charity care) was 97	752770738	Texas Health Presbyterian Hospital Plano	2017	TX
charity care	part iii, line 8 - medicare shortfall the state of texas treats any medicare shortfall as a community benefit for meeting the state statutory requirements for charity care & community benefit	752770738	Texas Health Presbyterian Hospital Plano	2017	TX
charity care	,when a patient has requested screening for charity care, the hospital must immediately cease collection activity and place the account in a charity pending status	770324630	Central Valley General Hospital	2011	CA
charity care	if 100% charity is approved, the entire account balance is written off to charity care	770324630	Central Valley General Hospital	2011	CA
charity care	the portion of the bad debts attributed to charity care as reported on part iii, line 3 was calculated by an independent third-party consulting firm	770324630	Central Valley General Hospital	2011	CA
charity care	the evaluation used various factors to determine which patients would have been eligible for charity care	770324630	Central Valley General Hospital	2011	CA
charity care	had the hospital obtained sufficient information, those accounts would have been reclassified from bad debt expense to charity care	770324630	Central Valley General Hospital	2011	CA

charity care	,charity care, unreimbursed medicaid and subsidized health services are converted to cost using the cost to charge ratio derived from the hospital's cost allocation system	810233121	St Peters Hospital	2013	MT
charity care	therefore, bad debt does not include amounts that should be attributable to charity care	830279242	Wyoming Medical Center	2018	WY
charity care	,collection practices are only pursued if the patient is determined to not qualify for charity care or does not qualify for another program	830279242	Wyoming Medical Center	2018	WY
collection agency	,accounts with self-pay balances that show no evidence of patient payments or eligibility for financial assistance that have completed a patient dunning cycle (120 days approximately) may be transferred to a collection agency	10212444	York Hospital	2016	ME
collection agency	if the applicant defaults on a financial agreement with the hospital, the account in question will be considered delinquent and may be referred to a collection agency/legal action	111704595	Brookhaven Memorial Hospital Medical Center	2017	NY
collection agency	collection agency vendors are required to acknowledge in writing their awareness and compliance with hospital collection policies as they represent an extension of the hospital finance office	131740122	St Barnabas Hospital	2017	NY
collection agency	then after 120 days from the date of the patient's first billing, the patient will be turned over to a collection agency	204474637	Jane Todd Crawford Hospital	2010	KY
collection agency	the collection agency then determines the ability to pay and they take actions based on the results of their findings	311131099	Ohio County Hospital	2011	KY
collection agency	the hospital retains the right to refer the patient's delinquent accounts to a professional collection agency	344427944	Wilson Memorial Hospital	2017	OH
collection agency	director of patient financial services must approve all accounts sent to the collection agency and must approve any legal action that is suggested by the collection agency	344427944	Wilson Memorial Hospital	2017	OH
collection agency	should the hospital receive no reply, the self-pay balances are sent to a collection agency for further action	362170833	Ann & Robert H Lurie Childrens Hospital	2013	IL

collection agency	financial assistance to patients with a balance will follow the self pay account billing cycle per lumc policy, which includes three statements, a final notice and possible referral to a collection agency if the account remains unpaid	364015560	Loyola University Medical Center	2012	IL
collection agency	,the policy requires the collection agency be notified and activity suspended when a request for financial assistance is made and a patient submits an application on previously listed accounts	382776791	Bronson Battle Creek	2015	MI
collection agency	it is the expectation of the external collection agency as they work accounts to offer financial assistance when applicable	386108110	Community Health Center Branch	2018	OH
collection agency	throughout the collection process, the collection agency will inform uninsured patients of the criteria to obtain financial assistance adjustments based on family income and family size, and will forward applications for patients who submit the required documentation to the central business office for processing	386108110	Community Health Center Branch	2018	OH
collection agency	,mayo clinic and its affiliates strive to assist all patients in meeting their financial obligation prior to enlisting the assistance of a collection agency by making reasonable attempts to collect from insurance companies and other third-party payors	411236756	Mayo Clinic Health System - Mankato	2014	MN
collection agency	in the event that an account is referred to a collection agency, guidelines are followed; including suspending all collection activity if a financial assistance application has been submitted after the account has been referred for collection	411236756	Mayo Clinic Health System - Mankato	2014	MN
collection agency	if a collection agency identifies a patient as potentially meeting mayo clinic's financial assistance eligibility criteria or the patient asks to apply for financial assistance, collection activity is suspended until mayo reviews the account for financial assistance eligibility based on submission of requested information	411236756	Mayo Clinic Health System - Mankato	2014	MN

collection agency	however, if a patient account is written off to bad debt and the collection agency later determines that the patient would have qualified for free care or financial aid, then the bad debt expense is reclassified to charity care	411456897	Healtheast St Johns Hospital	2014	MN
collection agency	,part iii, line 9b: individuals provided with charity discounts, financial assistance, or are on payment plans are not referred to a collection agency	450226426	St Andrews Health Center - Cah	2012	ND
collection agency	munson healthcare makes a phone call to all private-pay patients prior to transferring their account to a collection agency to inform them of our financial assistance policy	471156297	Munson Healthcare Cadillac Hospital	2017	MI
collection agency	extraordinary collections activities may include referral to a collection agency and/or legal action	480545183	Lindsborg Community Hospital	2018	KS
collection agency	if mcmci determines that the individual does not qualify, or is unable to determine whether an individual qualifies, a collection agency may, upon direction from mcmci, engage in collection activities	481155548	Miami County Medical Center	2021	KS
collection agency	if the collection agency is notified by the patient/debtor that this created an undue financial hardship or burden due to a change in their income or assets, the agency will notify mcmci and await further direction from the hospital	481155548	Miami County Medical Center	2021	KS
collection agency	when an account reaches the end of the system generated collection cycle and meets said criteria, the account balance will be processed as bad debt and reported to a collection agency	540555201	Southside Community Hospital	2013	VA
collection agency	before the amount is written off to bad debt the account is sent to a collection agency which returns the account when they have exhausted all possible effort	540560500	Riverside Shore Memorial Hospital	2015	VA
collection agency	, the hospital's collection agency, will determine if the patient has a charity application on file and is deemed to be a charity case	640682111	Baptist Memorial Hospital Desoto	2010	MS

collection agency	if the patient fails to pay their after-charity liability, they are assigned to a collection agency with an identifier that indicates to the agency that the patient is "low income" and the following criteria must be followed by the agency:1	680395149	St Helena Hospital-Cle arlake	2011	CA
collection agency	, meeting with medicaid or county agencies to complete the necessary application process, multicare will not send the account to a bad debt collection agency	911352172	Allenmore Hospital	2012	WA
collection agency	if an account does get sent to a bad debt collection agency, as long as it meets multicare's charity and financial assistance policy's federal poverty guidelines (fpg), garnishment of wages will not be pursued	911352172	Allenmore Hospital	2012	WA
collection agency	,collection policy all patient financial resources are explored prior to using a collection agency or other means to collect on accounts	951684089	Scripps Mercy Hospi tal	2015	CA
collection agency	if the patient does not qualify, or if there is a lack of information available to make a determination and no contact is established with the patient, then the organization may use a collection agency or internal staff to collect the account	951684089	Scripps Mercy Hospi tal	2015	CA
collection agency	when a collection agency or the organization staff determines that a patient is eligible for financial assistance, the organization writes the account off in whole or part as charity	951684089	Scripps Mercy Hospi tal	2015	CA
collection agency	accounts being evaluated for financial assistance will not be turned over to a collection agency until the conclusion of the financial assistance evaluation or the patient fails to cooperate in pursuing his or her request for assistance	951684089	Scripps Mercy Hospi tal	2015	CA
collection agency	if the patient fails to pay their after-charity liability, they are assigned to a collection agency with an identifier that indicates to the agency that the patient is "low income" and the following criteria must be followed by the agency: 1	990107330	Castle Medic al Center	2016	HI

prescription assistance	we actively participate in medicaid exchange programs and a prescription assistance program to help those with financial needs	20483054	Southern Nh Medical Center	2014	NH
prescription assistance	lack of affordable and accessible prescription medications: the hospital provides patient counseling and education regarding prescription assistance and also provides direct co-pay assistance through the health care for the homeless program	43398280	The Mercy Hospital	2014	MA
prescription assistance	the prescription assistance program helps yale-new haven hospital patients who have little or no health insurance or pharmacy benefits obtain deeply discounted medications	60646652	Yale-New Haven Hospital	2012	CT
prescription assistance	the chambersburg hospital prescription assistance program reached 60 individuals (20-fy17, 26 fy18, 14 july 1, 2018-march 18, 2019)	230465970	Chambersburg Hospital	2019	PA
prescription assistance	, which facilitates prescription assistance to the needy via partnerships with pharmaceutical manufacturers	311126469	Memorial Health Univ Med Cen, Inc	2014	GA
prescription assistance	, which facilitates prescription assistance to the needy via partnerships with pharmaceutical manufacturers	311126469	Memorial Health Univ Med Cen, Inc	2016	GA
prescription assistance	anthony's memorial hospital in effingham, il has teamed up with effingham catholic charities to co-sponsor the prescription assistance program	371208459	St Josephs Hospital	2010	IL
prescription assistance	community based clinical services ascension genesys hospital (f/k/a genesys regional medical center) currently offers various programs to assist the poor and vulnerable population: prescription assistance, pre-diabetes education classes, access to care for veterans who qualify for the veterans choice program	382377821	Genesys Regional Medical Ctr	2017	MI
prescription assistance	- prescription assistance - st	383833117	St John Broken Arrow	2019	OK
prescription assistance	- prescription assistance - st	383833117	St John Broken Arrow	2020	OK



prescription assistance	prescription assistance: during fiscal year 2019, mercyone clinton provided \$5,560 in free prescriptions to low income individuals being discharged from the hospital	421336618	Mercy Medical Center-Clinton	2018	IA
prescription assistance	45 worth of medications were obtained through the prescription assistance program	474063046	River Park Hospital	2017	TN
prescription assistance	the following departments offer this type of assistance to our patients: business office, registration, case management, chaps coordinator, cancer care coordinator, cancer nurse navigator (screening approach), and prescription assistance program	510069243	Nanticoke Memorial Hospital	2012	DE
prescription assistance	seton patient prescription assistance program (ppap): the ppap improves access to medications for patients at seton hospitals and outpatient settings	741109643	Cedar Park Regional Medical Center	2016	TX
prescription assistance	medications for this population are made more accessible through the clinic's prescription assistance program	751037591	Baylor Medical Center At Garland	2015	TX
prescription assistance	the prescription assistance program supports patients in need of finding available resources to obtain needed prescriptions	820204264	St Joseph Regional Medical Center	2013	ID
prescription assistance	joseph continues to provide staff to educate and assist patients with applications for health insurance, pharmaceutical programs for prescription assistance and works with local, regional and state representatives to provide solutions for patients without health insurance	820204264	St Joseph Regional Medical Center	2015	ID
prescription assistance	- prescription assistance provides emergency and ongoing assistance for patients unable to pay for their medications	850289839	Holy Cross Hospital	2017	NM
unaffordable	in general, they cannot have access to health insurance, though consideration may be given based on income level in some cases in which insurance is available but unaffordable	20222150	Lakes Region General Hospital	2010	NH
unaffordable	in general, they cannot have access to health insurance, though consideration may be given based on income level in some cases in which insurance is available but unaffordable	20222150	Lakes Region General Hospital	2011	NH

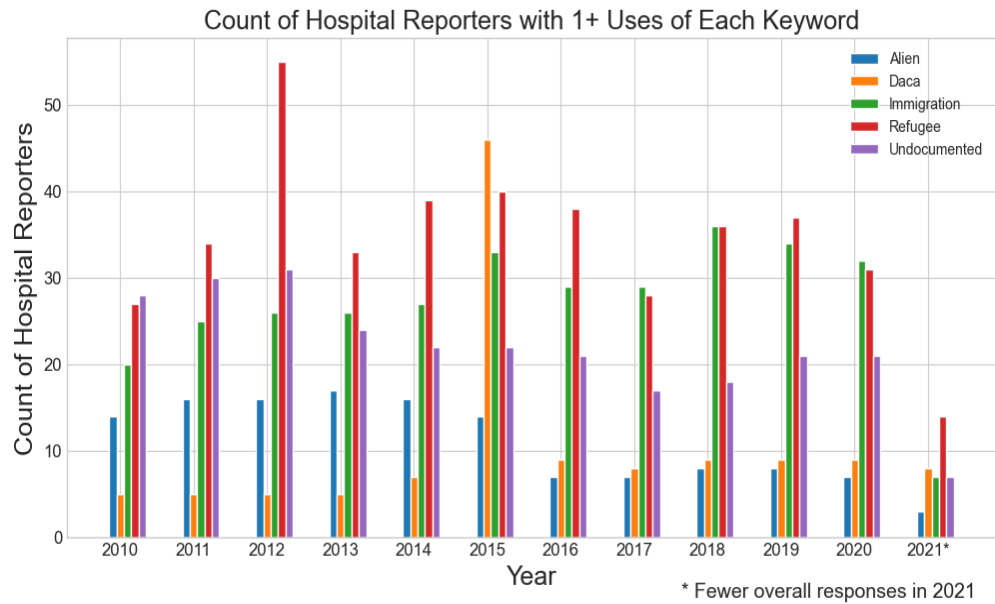
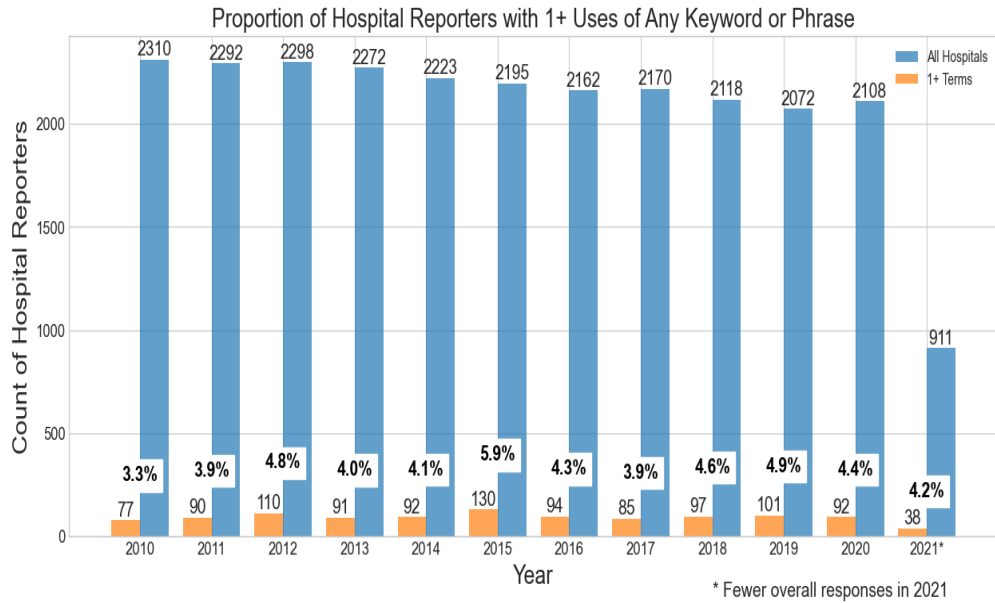
unaffordable	physical inactivity and poor nutrition/lifestyle were discussed by many, with some of these issues being associated with age (mobility issues among older adults), education/health literacy (lack of understanding about healthy eating), and socioeconomic status (fresh foods being expensive, and gyms and health centers unaffordable)	42121317	Beverly Hospital Corporation	2019	MA
unaffordable	physical inactivity and poor nutrition/lifestyle were discussed by many, with some of these issues being associated with age (mobility issues among older adults), education/health literacy (lack of understanding about healthy eating), and socioeconomic status (fresh foods being expensive, and gyms and health centers unaffordable)	42121317	Beverly Hospital Corporation	2020	MA
unaffordable	this indicates a large sub-group of the population for whom housing is generally unaffordable; 42	150532180	Chenango Memorial Hospital	2016	NY
unaffordable	,this indicates a large sub-group of the population for whom housing is generally unaffordable	150532180	Chenango Memorial Hospital	2017	NY
unaffordable	,** continued from schedule hthis indicates a large sub-group of the population for whom housing is generally unaffordable	150532180	Chenango Memorial Hospital	2018	NY
unaffordable	this indicates a large sub-group of the population for whom housing is generally unaffordable	150532180	Chenango Memorial Hospital	2019	NY
unaffordable	these funds purchased needed medical equipment and provided for program and service enhancements that otherwise would be unaffordable by uhsh	161165049	Binghamton General Hospital	2010	NY
unaffordable	these funds purchased needed medical equipment that otherwise would be unaffordable by uhsh	161165049	Binghamton General Hospital	2013	NY
unaffordable	these funds purchased needed medical equipment that otherwise would be unaffordable by uhs hospitals	161165049	Binghamton General Hospital	2014	NY
unaffordable	these funds purchased needed medical equipment that otherwise would be unaffordable by uhs hospitals	161165049	Binghamton General Hospital	2015	NY

unaffordable	these funds purchased needed medical equipment that otherwise would be unaffordable by uhs hospitals	161165049	Binghamton General Hospital	2017	NY
unaffordable	these funds purchased needed medical equipment and funded patient programs that otherwise would be unaffordable by uhs hospitals	161165049	Binghamton General Hospital	2019	NY
unaffordable	the uninsured often face unaffordable medical bills when they do seek care	237218917	Monongahela Valley Hospital Inc	2017	PA
unaffordable	housing has become unaffordable to many with 29% of all households in the columbus region paying over 30% of their income on housing	314379602	Mount Carmel Health	2010	OH
unaffordable	lack of insurance and/or unaffordable services b	364724966	Northwestern Memorial Hospital	2012	IL
unaffordable	by pairing 24-hour access to a nurse practitioner with access to medications that would be otherwise unaffordable and education about their chronic illnesses, the wildflower chronic care clinic has effectively kept countless patients from seeking care in the flagler hospital emergency care center	590675143	Flagler Hospital	2014	FL
unaffordable	by pairing 24-hour access to a nurse practitioner with access to medications that would be otherwise unaffordable and education about their chronic illnesses, the wildflower chronic care clinic has effectively kept countless patients from seeking care in the flagler hospital emergency care center	590675143	Flagler Hospital	2015	FL
unaffordable	by pairing 24-hour access to a nurse practitioner with access to medications that would be otherwise unaffordable and education about their chronic illnesses, the wildflower chronic care clinic has effectively kept countless patients from seeking care in the flagler hospital emergency care center	590675143	Flagler Hospital	2016	FL

unaffordable	by pairing 24-hour access to a nurse practitioner with access to medications that would be otherwise unaffordable and education about their chronic illnesses, the wildflower chronic care clinic has effectively kept countless patients from seeking care in the flagler hospital emergency care center	590675143	Flagler Hospital	2019	FL
unaffordable	smc no longer insures undocumented immigrants because they are eligible for covered ca and without smcs subsidy the care offered through covered ca is unaffordable for most undocumented immigrants	940562680	California Pacific Medical Ctr-Davies Campus Hosp	2017	CA
unaffordable	smc no longer insures undocumented immigrants because they are eligible for covered ca and without smcs subsidy the care offered through covered ca is unaffordable for most undocumented immigrants	940562680	California Pacific Medical Ctr-Davies Campus Hosp	2018	CA

# CBI Query on 2024-05-08 by RTI International

## Keywords: alien, daca, immigration, refugee, undocumented



Keyword	Example Sentence	EIN	Hospital Name	Tax Year	F990 State
alien	in general for this benefit program, a patient must be a united states citizen, legal alien or permanent resident, and have low income	210635009	Princeton Healthcare System	2016	NJ
alien	in general for this benefit program, a patient must be a united states citizen, legal alien or permanent resident, and have low income	210635009	Princeton Healthcare System	2017	NJ
alien	in general for this benefit program, a patient must be a united states citizen, legal alien or permanent resident, and have low income	210635009	Princeton Healthcare System	2018	NJ
alien	in general for this benefit program, a patient must be a united states citizen, legal alien or permanent resident, and have low income	210635009	Princeton Healthcare System	2019	NJ
alien	in general for this benefit program, a patient must be a united states citizen, legal alien or permanent resident, and have low income	210635009	Princeton Healthcare System	2020	NJ
alien	patients whose income levels fall within the published hhs poverty guidelines and do not qualify for benefits under the federal undocumented alien program, nj state medicaid program, or charity care program, will be considered for additional discounts	221487322	Holy Name Medical Center	2010	NJ
alien	- patients whose income levels fall within the published hhs poverty guidelines and do not qualify for benefits under the federal undocumented alien program, nj state medicaid program, or charity care program, will be considered for additional discounts	221487322	Holy Name Medical Center	2011	NJ
alien	- patients whose income levels fall within the published hhs poverty guidelines and do not qualify for benefits under the federal undocumented alien program, nj state medicaid program, or charity care program, will be considered for additional discounts	221487322	Holy Name Medical Center	2012	NJ

alien	- patients whose income levels fall within the published hhs poverty guidelines and do not qualify for benefits under the federal undocumented alien program, nj state medicaid program, or charity care program, will be considered for additional discounts	221487322	Holy Name Medical Center	2013	NJ
alien	- patients whose income levels fall within the published hhs poverty guidelines and do not qualify for benefits under the federal undocumented alien program, nj state medicaid program, or charity care program, will be considered for additional discounts	221487322	Holy Name Medical Center	2014	NJ
alien	further, in no case will any hospital execute alien by forcing the sale or foreclosure of the primary residence of any patient to pay for any outstanding medical bill	362644178	Presence Our Lady Of The Resurrection Med Ctr	2014	IL
alien	non-us citizens are not eligible for community care unless they are an undocumented alien and have established residence in the united states	411293970	University Medical Center-Mesa bi/ Mesaba Clinics	2011	MN
alien	non-us citizens are not eligible for community care unless they are an undocumented alien and have established residence in the united states	411293970	University Medical Center-Mesa bi/ Mesaba Clinics	2012	MN
alien	non-us citizens are not eligible for community care unless they are an undocumented alien and have established residence in the united states	411713783	Mayo Clinic Health System In Red Wing	2011	MN
alien	a third party, is on-site actively working with patients to qualify them for government based programs such as medicaid, gau and the undocumented alien program	910712166	Highline Medical Center	2010	WA
alien	a third party, is on-site actively working with patients to qualify them for government based programs such as medicaid, gau and the undocumented alien program	910712166	Highline Medical Center	2011	WA

alien	a third party is on-site actively working with patients to help them qualify for government based programs such as medicaid, gau and the undocumented alien program	910712166	Highline Medical Center	2012	WA
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	43398280	The Mercy Hospital	2015	MA
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	60646813	St Francis Hospital & Medical Center	2015	CT
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	141776186	St Marys Hospital ( Troy )	2015	NY
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	208072234	Oakland Mercy Hospital	2015	NE
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	223431049	St Francis Medical Center	2015	NJ
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	223612265	Lourdes Medical Center Of Burlington County	2015	NJ
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	231352191	Mercy Fitzgerald Hospital	2015	PA
daca	programs include granting seven daca " dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	231396763	Mercy Suburban Hospital	2015	PA



daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	231913910	St Mary Medical Center	2015	PA
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	232794121	Nazareth Hospital	2015	PA
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	271789847	Saint Alphonsus Medical Center - Ont	2015	OR
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	311373080	Mercy Medical Center-North Iowa	2015	IA
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	311439334	Mount Carmel Health	2015	OH
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	342032340	Diley Ridge Medical Center	2015	OH
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	350868157	Saint Joseph Regional Medical Center	2015	IN
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	362379649	Loyola Gottlieb Memorial Hospital	2015	IL
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	364015560	Loyola University Medical Center	2015	IL

daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	382113393	Saint Marys Health Care	2015	MI
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	382589966	Mercy Health Muskegon	2015	MI
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	421336618	Mercy Medical Center-Clinnton	2015	IA
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	473752176	St Marys Sacred Heart Hospital	2015	GA
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	475676956	Johnson Memorial Hospital Inc	2016	CT
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	510064326	St Francis Hospital	2015	DE
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	580566223	St Marys Hospital	2015	GA
daca	programs include granting seven daca "dreamers" low interest loans, enabling recipients to attend medical school at stritch school of medicine, and providing a grant to the u	820200896	Saint Alphonsus Medical Center - Nampa	2015	ID
immigration	much of the population growth in lowell was attributable to immigration, which new residents coming from many parts of europe and french-speaking canada, creating an ethnically diverse community	42103590	Lowell General Hospital	2018	MA

immigration	contrasted with the predominantly northern and western european immigration during the city's manufacturing heyday, recent figures show that the foreign born in lowell today have more diverse origins	42103590	Lowell General Hospital	2018	MA
immigration	much of the population growth in lowell was attributable to immigration, which new residents coming from many parts of europe and french-speaking canada, creating an ethnically diverse community	42103590	Lowell General Hospital	2019	MA
immigration	contrasted with the predominantly northern and western european immigration during the city's manufacturing heyday, recent figures show that the foreign born in lowell today have more diverse origins	42103590	Lowell General Hospital	2019	MA
immigration	beth israel deaconess hospital-milton does not discriminate based on the patient's age, gender, race, creed, religion, disability, sexual orientation, gender identity, national origin or immigration status when determining eligibility	42103604	Bidmc-Milton Hospital Inc	2018	MA
immigration	lhmc/lmcp does not discriminate based on the patient's age, gender, race, creed, religion, disability, sexual orientation, gender identity, national origin or immigration status when determining eligibility	42704686	Lahey Clinic Hospital Inc	2018	MA
immigration	the variety of neighborhoods and residents who choose to live in the area help make the valley a resilient community with a rich tradition of immigration and migration	60647014	Griffin Hospital	2017	CT
immigration	,provision on collection practices for qualified patients -policy: it is the policy of kingsbrook jewish medical center to provide comprehensive quality health care and medically essential services without regard to a patient's ability to pay or their immigration status	111631759	Kingsbrook Jewish Medical Center	2018	NY

immigration	,patient education of eligibility for assistance: it is the policy of kingsbrook jewish medical center to provide comprehensive quality health care and medically essential services without regard to a patient's ability to pay or their immigration status	111631759	Kingsbrook Jewish Medical Center	2018	NY
immigration	you may apply for a discount regardless of your immigration status	111631759	Kingsbrook Jewish Medical Center	2018	NY
immigration	all services are free, confidential and available in english and spanish, regardless of immigration or insurance status	111631837	Wyckoff Heights Medical Center	2018	NY
immigration	immigrants in our community often deprioritize healthcare needs, due to concerns around their immigration status, affordability, and access; in many cases, immigrants do not access preventive care and only present to sjumc once a medical emergency arises	271344467	St Josephs Wayne Hospital	2020	NJ
immigration	immigrants in our community often deprioritize healthcare needs, due to concerns around their immigration status, affordability, and access; in many cases, immigrants do not access preventive care and only present to sjumc once a medical emergency arises	271344467	St Josephs Wayne Hospital	2021	NJ
immigration	due to poverty and, at times, immigration status, this is a very vulnerable population in need of both episodic and continuing care	341893439	Mercy Medical Center	2018	OH
immigration	due to poverty and, at times, immigration status, this is a very vulnerable population in need of both episodic and continuing care	341893439	Mercy Medical Center	2020	OH
immigration	since september 11, 2001, immigration into the united states and the community served by the hospital has decreased significantly	362179813	Swedish Covenant Hospital	2010	IL

immigration	the saint clare van has partnered with catholic charities to provide basic need services alongside the van at different locations to provide services such as immigration support, access to food and clothes closets, and other assisted living support	510064326	St Francis Hospital	2016	DE
immigration	population will be spurred by the long-term strenght of the region's economy, high rates of in-migration and international immigration	540525802	Inova Loudoun Hospital Center	2011	VA
immigration	population will be spurred by the long-term strength of the region's economy, high rates of in-migration and international immigration	540525802	Inova Loudoun Hospital Center	2019	VA
immigration	population will be spurred by the long-term strength of the region's economy, high rates of in-migration and international immigration	540620889	Inova Fairfax Hospital	2012	VA
immigration	population will be spurred by the long-term strength of the region's economy, high rates of in-migration and international immigration	540620889	Inova Fairfax Hospital	2014	VA
immigration	dhp also provides an annual share the health free health fair, providing free health screenings and other health-related services available to everyone (adults and children) regardless of age, insurance coverage, and income level or immigration status	560552787	North Carolina Baptist Hospital	2012	NC
immigration	it is open to adults regardless of age, insurance coverage, income level or immigration status	560552787	North Carolina Baptist Hospital	2019	NC
immigration	joseph health is also an organizational partner in the brazos interfaith immigration network (biin)	742761145	Madison St Joseph Health Center	2015	TX
immigration	project hospitality assists women with literacy, domestic violence, legal services, immigration services and networks closely with rumc wic staff on a daily basis in order to best meet the needs of this population	743177454	Richmond University Medical Center	2011	NY
immigration	determination of eligibility will be effective for six months and apply to all patients regardless of immigration status	840166760	Childrens Hospital Colorado	2020	CO

immigration	in the vph service area, racial/ethnic diversity has increased substantially due to immigration from countries including mexico, el salvador, iran, israel, armenia, vietnam, korea, india, and china	951945832	Valley Presbyterian Hospital	2014	CA
refugee	portland is one of nine designated refugee resettlement communities in the united states and welcomes primary and secondary immigrants as well as those seeking political asylum from around the world	10211534	Mercy Hospital	2010	ME
refugee	in addition, while as a designated refugee resettlement city, portland has a more culturally and ethnically diverse population than maine (9	10211534	Mercy Hospital	2010	ME
refugee	this is especially true for manchester, which is a refugee resettlement site	20232673	Elliot Hospital	2014	NH
refugee	in the 1980's, the city of lowell was designated as a refugee and resettlement area for cambodians in the wake of the atrocities committed by the khmer rouge regime	42103590	Lowell General Hospital	2012	MA
refugee	the goals for the healthy mothers, healthy babies, healthy children priority area include developing a systematic approach to the provision of care to refugee populations of all ages, with a particular focus on the maternal and child health services system	160960470	Crouse Hospital	2010	NY
refugee	this project is a practice-based strategy that lends itself to the identification of collaborative relationships, building on existing programs, as well as the development of a model for refugee care that may be exported to other communities	160960470	Crouse Hospital	2010	NY
refugee	onondaga county has been host to a number of refugee populations in recent years	160960470	Crouse Hospital	2010	NY
refugee	access to healthcare for the refugee population, particularly maternal and child health services, has been challenging	160960470	Crouse Hospital	2010	NY

refugee	oneida county is the home of one of the largest refugee resettlement agencies in the country, the mohawk valley resource center for refugees (mvr-cr)	161576637	Faxton-St Lukes Health care	2018	NY
refugee	the first group was for refugee, migrant worker, and immigrant interpreters, and the second group was for african-americans	251002937	Millcreek Community Hospital	2013	PA
refugee	a great example of this is a partnership that formed between unitypoint health - trinity, world relief, and the immigrant and refugee community	362739299	Trinity Rock Island	2020	IL
refugee	promotion of community health:community advisory council froedtert hospital convenes a community advisory council (cac), with members representing a variety of stakeholder groups, including racial, ethnic, immigrant/refugee, disabled, elderly and faith-based organizations	396105970	Froedtert Mem Lutheran Hospt	2012	WI
refugee	with an increasing immigrant and refugee population relocating to iowa, approximately 10 percent of our 3-county area speak a language other than english at home	420680448	Mercy Medical Center-Des Moines	2017	IA
refugee	in addition, the refugee population has increased notably	480784446	Providence Medical Center	2012	KS
refugee	during 2008-2010, growth of the refugee population has steadily increased by more than 200%	480784446	Providence Medical Center	2012	KS
refugee	additionally, harris county has one of the largest refugee populations in the u	741152597	Memorial Hermann Northeast	2018	TX
refugee	community support: - refugee resource steering committee: sarmc participated in the ongoing collaboration and strategic planning among community leaders with the primary goal of strengthening supports for refugee resettlement in the greater boise area	820200895	St Alphonsus Regional Medical Center	2019	ID
refugee	sahs received regular input from peer health advisors within the refugee communities and implemented patient-family advisory councils for community input	820200895	St Alphonsus Regional Medical Center	2019	ID

refugee	three of the four refugee resettlement agencies in idaho are located in boise	820200895	St Alphonsus Regional Medical Center	2019	ID
refugee	the significant refugee population creates greater language interpretation and health education needs as well	820200895	St Alphonsus Regional Medical Center	2019	ID
refugee	there was additional focus and engagement with senior populations and refugee populations	820200895	St Alphonsus Regional Medical Center	2019	ID
refugee	) demographics: worcester is the largest site for refugee resettlement in massachusetts, with more than 1,600 refugees resettled in the city in the past five years	912155626	Marlborough Hospital	2013	MA
refugee	the immigrant and refugee population is growing significantly in the region	930591528	Legacy Mount Hood Medical Center	2011	OR
refugee	the immigrant and refugee population is growing significantly in the region	930591528	Legacy Mount Hood Medical Center	2012	OR
refugee	the immigrant and refugee population is growing significantly in the region	930591528	Legacy Mount Hood Medical Center	2015	OR
undocumented	nearly 100% of program enrollees are undocumented immigrant women or women who entered the united states without inspection or who were admitted on nonimmigrant temporary visas and overstayed	60646652	Yale-New Haven Hospital	2012	CT
undocumented	much of the hospital's service area suffers from poverty, with 22% medicaid eligible, and many uninsured residents, as well as many documented and undocumented immigrants, some of whom speak limited or no english	111631781	Flushing Hospital Medical Center	2016	NY
undocumented	the challenge is greatest when processing applications from undocumented aliens whose stated income level is \$0	111667765	Southampton Hospital	2010	NY



undocumented	nearly half (approximately 40%) of the population is foreign-born, including many undocumented immigrants	111986351	Ny Community Hospital Of Brooklyn	2019	NY
undocumented	residents on the south coast are more likely to be black or african american than in the state overall and there is a growing hispanic or latino population, with significant number of these returns having undocumented status	222592333	Southcoast Hospital Group, Inc	2011	MA
undocumented	(6) those in the southcoast communities who experience health disparities due to racial, ethnic or economic factors including residents for whom english is not the first language and especially undocumented immigrants	222592333	Southcoast Hospital Group, Inc	2011	MA
undocumented	one example of a patient population that does not complete charity care applications is undocumented workers	361509000	Mt Sinai Hospital Medical Center	2016	IL
undocumented	one example of a patient population that does not complete charity care applications is undocumented workers	362170133	Holy Cross Hospital	2012	IL
undocumented	the family outreach center was granted \$20,000 to provide behavioral health treatment and support services to those who are undocumented, uninsured, or underinsured with limited income	382113393	Saint Marys Health Care	2018	MI
undocumented	non-us citizens are not eligible for community care unless they are an undocumented alien and have established residence in the united states	411293970	University Medical Center-Mesa bi/ Mesaba Clinics	2012	MN
undocumented	non-us citizens are not eligible for community care unless they are an undocumented alien and have established residence in the united states	411713783	Mayo Clinic Health System In Red Wing	2011	MN
undocumented	1% in sioux center, and this number does not take into account undocumented aliens	420796764	Sioux Center Health	2020	IA

undocumented	in addition, a small percentage of county residents such as undocumented people, those not enrolled in medicaid despite being eligible, and people opting to pay the annual penalty instead of purchasing insurance will remain uninsured	520689917	Baltimore Washington Medical Center	2019	MD
undocumented	the federal 1011 program for undocumented immigrants	651301877	Morristown Medical Center	2012	NJ
undocumented	the number of the undocumented population is unclear	860800150	Mayo Clinic Hospital	2012	AZ
undocumented	but, it is estimated that arizona has the largest population of mexican undocumented immigrants in the united states	860800150	Mayo Clinic Hospital	2012	AZ
undocumented	most of the individuals who elect not to complete the process are undocumented and/or non-compliant and have received their services, cannot pay and simply ignore our collection efforts	940382330	Childrens Hospital & Research Center Oakl and	2012	CA
undocumented	most of the individuals who elect not to complete the process are undocumented and/or non-compliant and have received their services, cannot pay and simply ignore our collection efforts	940382330	Childrens Hospital & Research Center Oakl and	2015	CA
undocumented	,only hospital in the southern part of the county for a 50 mile radius serving a large agricultural area with many medically indigent and undocumented residents	941502014	George L Mee Memorial Hospital	2015	CA
undocumented	the population is largely african american and hispanic/latino, with a high concentration of limited-english speaking individuals (many undocumented), elevated youth gang activity, and a high unemployment rate	951802779	Bakersfield Memorial Hospital	2011	CA
undocumented	the population is largely african american and hispanic/latino, with a high concentration of limited-english speaking individuals (many undocumented), elevated youth gang activity, and a high unemployment rate	951802779	Bakersfield Memorial Hospital	2017	CA